

HP 9866A/B PRINTER SERVICE MANUAL

HEWLETT  PACKARD



9866A/B Printer

SERVICE MANUAL

-hp- Part No. 09866-90031



Table of Contents

Chapter 1: General Information

Introduction	1-1
Service Concept	1-1
Service Kit	1-2
Accessories Supplied	1-3
Power Requirements	1-4
Fuses	1-5
Grounding Requirements	1-5
Interfacing	1-5
Standard Printer Interfaces	1-5
Recommended Circuits	1-7
Printer Output Circuits	1-7
Recommended Interface Receiving Circuit	1-8
Printer Input Circuits	1-8
Printer Characters	1-9
9866B Plot Mode	1-10
Printing Dot Patterns	1-10

Chapter 2: Theory of Operation

Introduction	2-1
General Theory of Operation	2-1
The Printing Process	2-1
Character Composition	2-1
Printer Operation	2-3
Low Voltage Power Supplies (A3)	2-7
+5V Power Supply	2-7
+5V Power Supply Protection	2-7
$\pm 12V$ Power Supplies	2-7
Power On Preset (NPOP)	2-7
Motor Drive Assembly (A5)	2-8
Power Supply	2-8

Chapter 3: Troubleshooting

Introduction	3-1
Assembly Access	3-1
Print Head Replacement	3-2
Print Head Alignment Procedure	3-5
Chassis	3-7
Low Voltage Power Supplies (A3)	3-8
$\pm 12V$ Power Supplies	3-8
+5V Power Supply	3-8
Power On Preset Circuit	3-9
Motor Drive Assembly (A5)	3-9

Chapter 4: Replaceable Parts

Introduction	4-1
--------------------	-----

Figures

The Rear Panel	1-4
Switch Settings for the Various Nominal Power line Voltages	1-4
9866 Signal Timing	1-6
Recommended Receiving Circuit	1-8
Recommended Transmitting Circuits	1-8
9866 Block Diagram	2-5
Printer Operation Flowchart	2-6
Upper Printer Assemblies	3-1
Printer Bottom Assemblies	3-2
Removing the Print Head Assembly	3-3
Removing a Head	3-4
9866 Bucket Assembly	3-6
Motor Drive Waveform	3-10
9866 Troubleshooting Tree	3-11/3-12
Low Voltage Power Supply Schematic Diagram	3-13/3-14
Motor Drive Assembly Schematic Diagram	3-15/3-16
Chassis Wiring Schematic Diagram	3-17/3-18

Tables

Calculator/Printer Operating Manuals	1-1
11291C Service Kit Assemblies	1-2
Accessories Supplied	1-3
Powerline Voltages and Fuses	1-5
Printer Cable Wiring	1-6
Printer Characters and Equivalent Forms	1-9
9866B Plot Mode Characters	1-12
Open Circuit Secondary Voltages	3-7
R1 Padding List	3-8
Replaceable Parts	4-2

Technical Specifications

Printing Speed	– Print Mode: 240 lines/minute - Plot Mode: 900 rows of dots/minute
Print Density	– Print Mode: 80 characters/line 6 lines/inch (2.4 lines/cm) - Plot Mode (9866B): 400 dots/row 60 rows/inch (23.6 rows/cm)
Character Set	– 9866A 64 alphanumeric characters* 9866B 95 alphanumeric characters*
Data Input Format	– 7 line ASCII code, bit-parallel, character-serial fashion
Printer Paper	– 8-¾" wide (222.3mm wide) thermal sensitive paper, available in 250' rolls
Buffer	– 1 line of 80 characters
Size	– 17.75" × 16.1" × 6.1" (45.09cm × 40.90cm × 15.49cm)
Weight	– 40 lbs. (18.14 kg)
Power Requirements	– Nominal voltage ranges - 100, 120, 220, 240V ac; +5% to – 10% of each range - Frequency range - 48 to 66Hz - Power - 250 voltamps, maximum
Temperature Range**	– 0° C to 45° C
Humidity Range**	– 95% relative humidity maximum (non-condensing)

*All characters are not usable with some calculators.

**The printer paper is sensitive to high temperature and high humidity conditions.

Chapter 1

General Information

Introduction

This manual provides the information necessary to service the 9866A or 9866B Printer. The various chapters include theory of operation, troubleshooting, and replaceable parts. This chapter provides general service and installation information. Interfacing information for printers to be used with a controlling device other than a 9800-Series Calculator can also be found in this chapter.

For operating instructions on how to control the printer with a 9800-Series Calculator, see one of the following manuals.

Table 1-1. Calculator/Printer Operating Manuals

Calculator	Printer Manual	Manual Part No.
9810A 9820A 9821A	9866A/B Option 10/20/21/30 Operating Manual	09866-90032
9830A	9866A/B Option 10/20/21/30 Operating Manual	09866-90032
	9830A Operating and Programming Manual	09830-90001
9815A	98134A Opt. 066 Interface Printer Operating Note	98134-90013
9825A	98032A Opt. 066 Interface Printer Operating Note	09825-90043

Service Concept

The printer's chassis, A3 assembly and A5 assembly can be either repaired to a component level or exchanged with a new replacement assembly.

The heatsink assembly and the printheads are not repairable and should be replaced with a new assembly.

All other electronic assemblies should be exchanged with the corresponding service kit assembly. The defective assembly should be returned (on the exchange program) to the Calculator Products Division, Loveland or PCE (Europe) for exchange credit.

Service Kit

The 11291C Service Kit is available through CSC (PCE in Europe) to assist in the repair of defective printers. The 11291C Service Kit is used to repair both 9866A and 9866B printers. Here are the items included in the 11291C Service Kit.

Table 1-2. 11291C Service Kit Assemblies

	HP Part No.	Qty.	Description
A1	09866-69501	1	Input Logic Ass'y (9866A)
A2	09866-69502	1	Control Logic Ass'y (9866A)
A3	09866-66503	1	Low Voltage Power Supply
A4	09866-69504	1	High Voltage Power Supply
A5	09866-66505	1	Motor Drive Ass'y
A6	09866-69506	1	Row-Data Storage Ass'y
A7	09866-67908	1	Print Head Ass'y (black)
	09866-67910	1	Print Head Ass'y (green)
A8	09866-60006	1	Heat Sink Ass'y
A91	09866-69591	1	Input Logic Ass'y (9866B)
A92	09866-69592	1	Control Logic Ass'y (9866B)
	09866-90001	1	Peripheral Manual (replaces 09866-90000)
	09866-90031	1	Service Manual (replaces 09866-90030)
	1853-0340	2	Transistor, pwr
	1854-0458	2	Transistor, pwr
	1901-0684	2	Diode, rect
	2110-0381	2	Fuse, 3A SB
	2110-0304	2	Fuse, 1.5A SB
	2110-0454	2	Fuse, Ceramic 7A, for A3 bd.
	2140-0246	2	Lamp, Incandescent
	9320-2943	6	Failure Report
	09866-20001	1	Wrench, shaved, 3/8"
	8710-0864	2	#6 Allen Wrench
	09866-60001	1	Head Drive ET
	8750-0087	1	.004" Spacer, Head Alignment
	2110-0456	5	Fuse 10A, Ceramic - for A4 bd.
Exerciser Programs			
9810A	09810-90207		
9815A	09815-10004		
9820A (PCI)	09820-90202		
9820A (PCII)	09820-90204		
9821A	09821-90041		
9830A	09830-90062		

Accessories Supplied

Table 1-3 lists the accessories supplied with the various printer options. Every option receives the Standard accessories.

Table 1-3. Accessories Supplied

Description	Quantity	HP Part No.
Standard Accessories		
Peripheral Manual	1	09866-90001
Service Manual*	1	09866-90031
Interface Cable*	1	09866-61606
Power Cord	1	8120-1378
Spare Fuses:		
1.5A, 250V, Slow-blo	1	2110-0304
3.0A, 250V, Slow-blo	2	2110-0381
Dust Cover	1	4040-0504
Printer Paper (pkg. of 2)	1	9281-0414
Option 10 Accessories		
Option 10/20/21/30 Operating Manual	1	09866-90032
Printer Exerciser Program ** (consists of a pre-recorded program card and envelope)	1	09810-90207
Interface Cable	1	09866-61610
Select Code Labels	1 pkg.	7120-2940
Option 15 Accessories		
Interface Cable	1	98134-61666
Operating Note	1	98134-90013
Option 20 Accessories		
Option 10/20/21/30 Operating Manual	1	09866-90032
Supplement 'J' (Rev A) for the 9820A Electrical Inspection Booklet **	1	09820-90201
Interface Cable	1	09866-61620
Select Code Labels	1 pkg.	7120-2940
Option 21 Accessories		
Option 10/20/21/30 Operating Manual	1	09866-90032
Interface Cable	1	09866-61620
Select Code Labels	1 pkg.	7120-2940
Option 25 Accessories		
Interface Cable	1	98032-67905
Operating Note	1	09825-90043
Select Code Labels	1 pkg.	7120-4779
Option 30 Accessories		
Option 10/20/21/30 Operating Manual	1	09866-90032
Interface Cable	1	09866-61630
Dust Cover	1	4040-0505
Power Cord, inter-instrument	1	8120-1575

*Standard printer only not supplied with options.

**9866A Only.

Power Requirements

Two line-voltage selector switches (see Figure 1-1) mounted on the rear panel of the printer enable the printer to be operated on a line voltage of 100, 120, 220, or 240 Vac (+5 %, -10 %), as shown in Figure 1-2. The line frequency must be within a range of 48 to 66 Hz inclusive. A maximum power of 250 voltamps is required for normal printer operation.

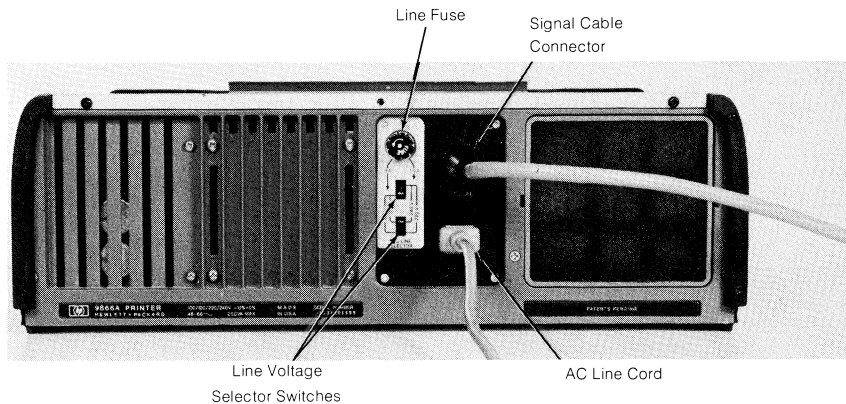


Figure 1-1. The Rear Panel

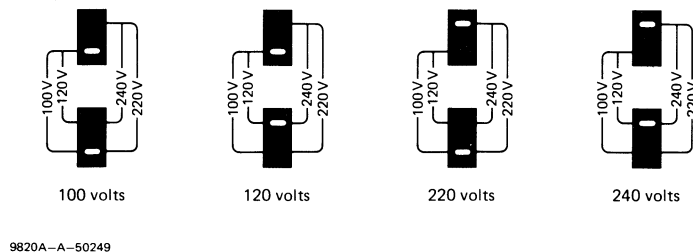


Figure 1-2. Switch Settings for the Various Nominal Powerline Voltages

CAUTION

A DIFFERENT FUSE IS REQUIRED AT EACH OF THE TWO VOLTAGE RANGES OF 100–120 VAC AND 220–240 VAC. SEE "FUSES" FOR FURTHER INFORMATION. THE PRINTER MAY BE DAMAGED IF THE INCORRECT FUSE IS INSTALLED.

Fuses

Table 1-4 shows the fuse that must be installed prior to connecting the printer to the ac power source.

Table 1-4. Powerline Voltages and Fuses

NOMINAL VOLTAGE	OPERATING RANGE (-10%, +5% of nominal)	PRINTER FUSE
100 volts	90 to 105 volts	3 amp (SB)
120 volts	108 to 126 volts	3 amp (SB)
220 volts	198 to 231 volts	1.5 amp (SB)
240 volts	216 to 252 volts	1.5 amp (SB)

WARNING
BEFORE CHANGING A FUSE ENSURE THAT THE PRINTER IS DISCONNECTED FROM ANY AC POWER SOURCE.

Grounding Requirements

To protect operating personnel, the National Electrical Manufacturers Association (NEMA) recommends that the printer's cabinet be grounded. The printer is equipped with a three conductor power cable which, when connected to an appropriate power receptacle, grounds the cabinet of the printer.

Interfacing

When the printer is to be used with a 9800-Series Calculator, refer to the 9866A/B Peripheral Manual (HP Part No. 09866-90001) to connect the printer to the calculator.

When the printer is used with a controlling device other than a 9800-Series Calculator, it may be necessary to construct an interface to connect the printer to the controlling device.

Following is a description of the printer's signal lines and signal timing requirements.

Standard Printer Interfaces

The standard 9866A/B Printer is equipped with an unterminated cable. Table 1-5 lists the printer signals and the corresponding cable wire.

The printer requires signals which are negative true (i.e., 0V = 'low' = true; +5V = 'high' = false). The required voltage range of a low signal is 0 V to + 0.8 V; the required voltage range of a high signal is +2.4 V to +5.5 V. The maximum amount of noise on a signal line must be within the specifications prescribed for TTL (Transistor-to-Transistor Logic) circuits.

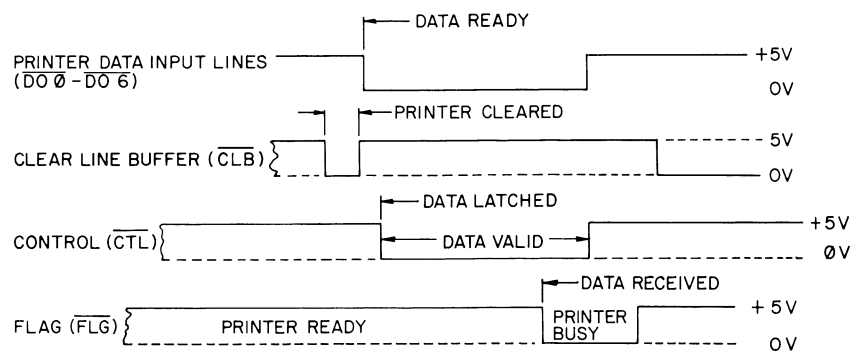
1-6 General Information

Table 1-5. Printer Cable Wiring

Signal Mnemonic	Signal Name	Initiator	Function	Color	Printer Connector Pin No.
GND	GROUND	COMMON	SYSTEM GROUND	BLACK	V
DO0	DATA OUTPUT 0	CONTROLLER	DATA BIT 0	GREEN	F
DO1	DATA OUTPUT 1	CONTROLLER	DATA BIT 1	BLUE	E
DO2	DATA OUTPUT 2	CONTROLLER	DATA BIT 2	WHITE-RED	D
DO3	DATA OUTPUT 3	CONTROLLER	DATA BIT 3	WHITE-BROWN	J
DO4	DATA OUTPUT 4	CONTROLLER	DATA BIT 4	GRAY	K
DO5	DATA OUTPUT 5	CONTROLLER	DATA BIT 5	VIOLET	L
DO6	DATA OUTPUT 6	CONTROLLER	DATA BIT 6	RED	C
OTP	OUT OF PAPER	PRINTER	PAPER STATUS	WHITE-BLACK	M
CTL	CONTROL	CONTROLLER	DATA READY	YELLOW	A
FLG	FLAG	PRINTER	PRINTER BUSY	WHITE-ORANGE	HH
CLB	CLEAR LINE BUFFER	CONTROLLER	CLEAR PRINTER	*ORANGE	G
		PRINTER	CABLE SHIELD GND	PINK	S

*Use of this wire is optional.

Figure 1-3 shows the timing for the printer's signals.



B 50917

Figure 1-3. 9866 Signal Timing

Here is an explanation of the printer signal requirements.

Data Lines ($\overline{D01}$ - $\overline{D06}$)

A low signal on any of the data lines indicates a data signal on that line. The data is latched into the printer after Control goes low.

Clear Line Buffer ($\overline{CLB}$)

A low CLB causes the printer to ignore any characters after the last line feed. CLB must not be low when Flag is low.

Control ($\overline{CTL}$)

Control must go low to indicate data-ready. Control must remain low (at least $2\mu\text{s}$) until Flag goes low. Control goes low again (after flag goes high) to indicate the next data input is ready.

Flag ($\overline{FLG}$)

Flag goes low to indicate data-received and printer-busy ($5\mu\text{s}$ to 250 ms). Flag goes high to indicate that the printer is ready to accept data. The printer will stay busy for $5\mu\text{s}$ to $10\mu\text{s}$ as each character of a line is input. The printer is busy for approximately 250 ms while printing a line (65 ms if the plot mode is set).

Out of Paper ($\overline{OTP}$)

The OTP status line indicates to the controlling device that the printer is out of paper. OTP goes low to indicate out of paper.

Recommended Circuits

Printer Output Circuits

Each output from the printer is driven by an open collector, inverting buffer/driver. The current sink of these drivers is 40mA and the breakdown voltage is $+30\text{ Vdc}$.

$V_{ol} @ (I_{ol} = 16\text{ mA})$	=	$+0.4\text{ V maximum}$
$V_{ol} @ (I_{ol} = 40\text{ mA})$	=	$+0.7\text{ V maximum}$
$V_{oh} (\text{Open Collector})$	=	30 V maximum
I_{ol}	=	40 mA maximum
$I_{oh} @ (V_{oh} \text{ max.})$	=	$250\text{ }\mu\text{A}$

Recommended Interface Receiving Circuit

The preceding text describes the printer output signals. Since each printer output driver has an open collector, the receiving circuits of the interface must have a positive pull-up voltage (not to exceed +30 Vdc), and they must be restricted to less than 40mA printer-driver source current.

The circuit shown below is a recommended interface receiving circuit.

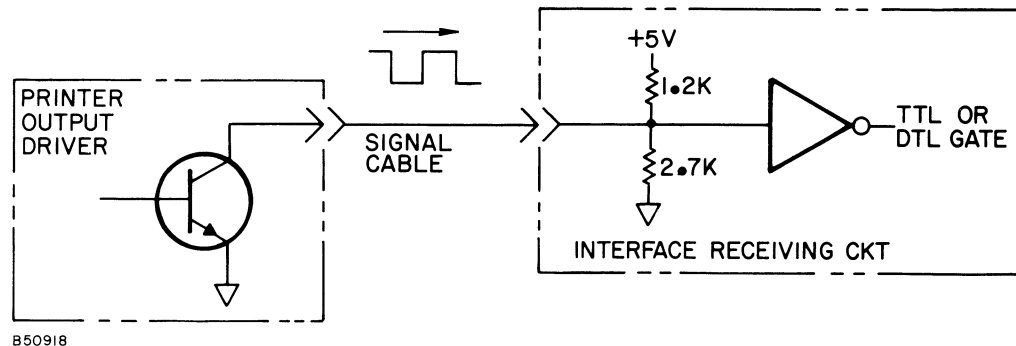


Figure 1-4. Recommended Receiving Circuit

Printer Input Circuits

Each printer input signal line is received by a TTL logic gate with a resistive divider. The resistive divider sets the bias on the CTL and CLB lines to approximately +4 volts on the 9866B and 3.4 volts on the 9866A. The bias on the data lines is +3.4 volts on the 9866B and 3.0 volts on the 9866A. These voltages are present when the input cable is disconnected. The input voltage to these lines must not exceed +5.5 volts dc.

The figure below represents the recommended interface transmitting circuits.

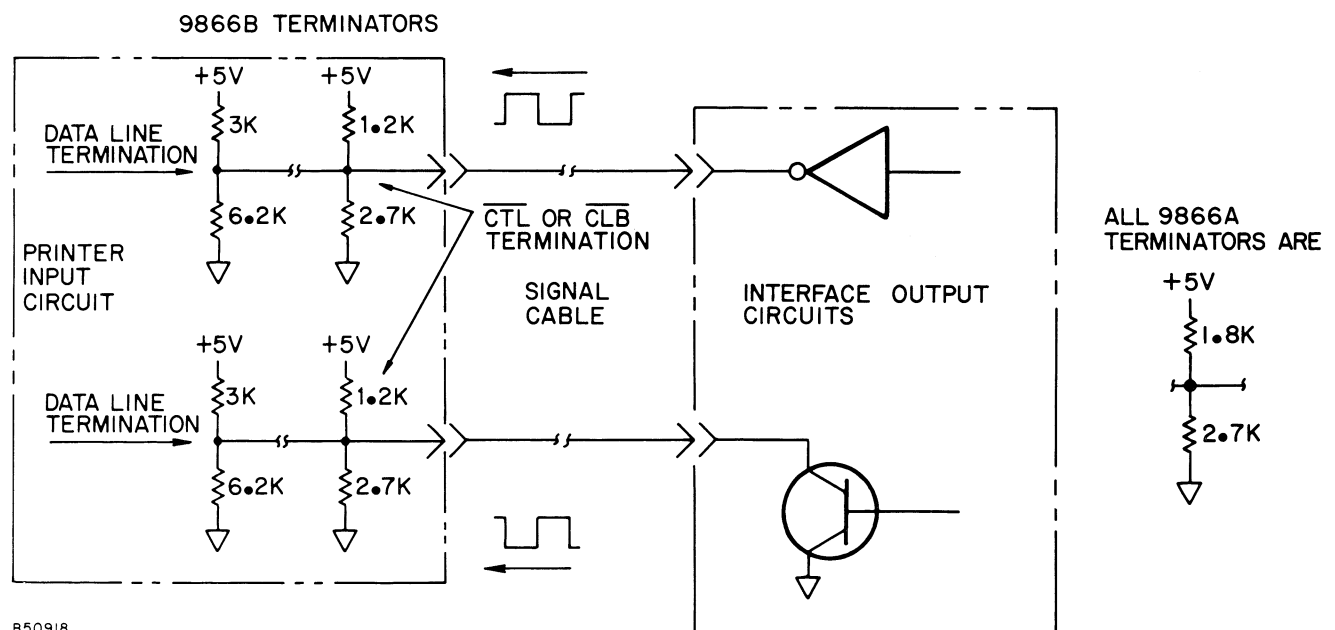


Figure 1-5. Recommended Transmitting Circuits

Printer Characters

Table 1-6 lists the printer's character set and their equivalent forms.

Table 1-6. Printer Characters and Equivalent Forms

9866A/B Char.	EQUIVALENT FORMS			9866A/B Char.	EQUIVALENT FORMS			9866A Char.	9866B Char.	EQUIVALENT FORMS		
	Binary	Octal	Dec		Binary	Octal	Dec			Binary	Octal	Dec ²
LF	00001010	012	10	@	01000000	100	64	\	✓	01011100	134	92
DC ₁	00010001	021	17	A	01000001	101	65	]	]	01011101	135	93
space	00100000	040	32	B	01000010	102	66	↑	↑	01011110	136	94
!	00100001	041	33	C	01000011	103	67	—	—	01011111	137	95
"	00100010	042	34	D	01000100	104	68	@	·	01100000	140	96
#	00100011	043	35	E	01000101	105	69	A	a	01100001	141	97
\$	00100100	044	36	F	01000110	106	70	B	b	01100010	142	98
%	00100101	045	37	G	01000111	107	71	C	c	01100011	143	99
&	00100110	046	38	H	01001000	110	72	D	d	01100100	144	100
'	00100111	047	39	I	01001001	111	73	E	e	01100101	145	101
(	00101000	050	40	J	01001010	112	74	F	f	01100110	146	102
)	00101001	051	41	K	01001011	113	75	G	g	01100111	147	103
*	00101010	052	42	L	01001100	114	76	H	h	01101000	150	104
+	00101011	053	43	M	01001101	115	77	I	i	01101001	151	105
,	00101100	054	44	N	01001110	116	78	J	j	01101010	152	106
-	00101101	055	45	O	01001111	117	79	K	k	01101011	153	107
.	00101110	056	46	P	01010000	120	80	L	l	01101100	154	108
/	00101111	057	47	Q	01010001	121	81	M	m	01101101	155	109
Ø	00110000	060	48	R	01010010	122	82	N	n	01101110	156	110
1	00110001	061	49	S	01010011	123	83	O	o	01101111	157	111
2	00110010	062	50	T	01010100	124	84	P	p	01110000	160	112
3	00110011	063	51	U	01010101	125	85	Q	q	01110001	161	113
4	00110100	064	52	V	01010110	126	86	R	r	01110010	162	114
5	00110101	065	53	W	01010111	127	87	S	s	01110011	163	115
6	00110110	066	54	X	01011000	130	88	T	t	01110100	164	116
7	00110111	067	55	Y	01011001	131	89	U	u	01110101	165	117
8	00111000	070	56	Z	01011010	132	90	V	v	01110110	166	118
9	00111001	071	57	[	01011011	133	91	W	w	01110111	167	119
:	00111010	072	58					X	x	01111000	170	120
;	00111011	073	59					Y	y	01111001	171	121
<	00111100	074	60					Z	z	01111010	172	122
=	00111101	075	61					[	π	01111011	173	123
>	00111110	076	62					\	l	01111100	174	124
?	00111111	077	63					]	→	01111101	175	125
								↑	~	01111110	176	126
								—		01111111	177	127

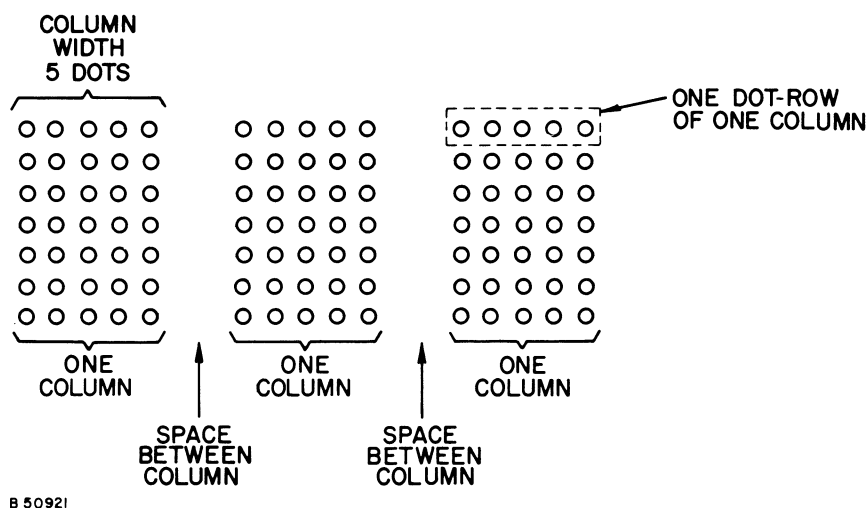
9866B Plot Mode

The 9866B Plot Mode allows you to use your printer as an incremental plotter. Horizontal and vertical bar charts and mathematic function graphs are an example of the plots that can be generated using this mode. Plotting is accomplished by printing a specified dot pattern in a specified column for any one point on the plot.

Printing Dot Patterns

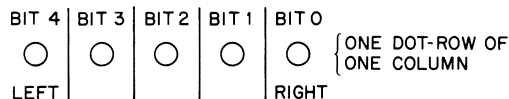
The 9866B plot mode allows any dot pattern listed in Table 1-7 to be printed in any desired column on the printer. The dot patterns are printed one dot-row at a time. After a row is printed in the plot mode, the printer is reset to the normal print mode by a LF. Thus the plot mode must be set before each dot-row is printed. Remember that the printer's line width is 80 columns, and each column is 5 dots wide.

See the figure below.



The ASCII character DC₁ (decimal 17) sets the printer to the plot mode. The plot mode can be set anytime in a line. A line feed command (decimal 10) causes the dot-row to be printed and cancels the plot mode.

When in the plot mode, the printer will interpret each character received as a representation of a five dot pattern as shown below. Only the character's lower 5 bits are used by the printer (Bits 5-7 not used).

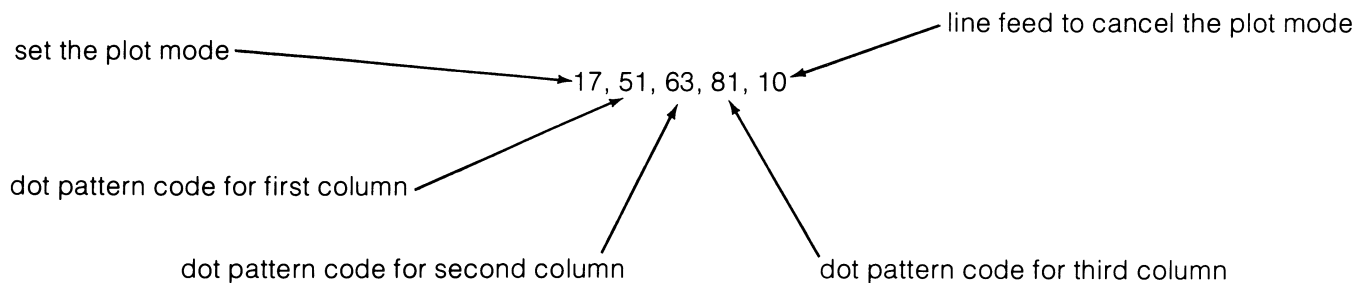


A dot is printed in a dot-row when the corresponding bit is a 1.

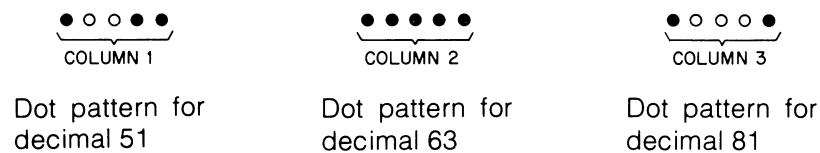
Table 1-7 lists the plot-mode dot-patterns and the characters and codes that will produce them. Note since only the last 5 bits of a character are used to make a pattern, more than one character or code will produce the same pattern.

Here is an example line that prints one dot-row in three columns.

EXAMPLE: Output the following decimal codes to the printer.



The result will be one dot-row of the first three columns printed with the dot patterns corresponding to the decimal codes.



Note that for any particular dot pattern, any one of the decimal codes or any one of the ASCII characters for that pattern listed in table 1-7 can be used to print that pattern.

Here is how the second dot-row of the preceding example might be printed.

EXAMPLE: Execute this line after the preceding example:

17, 57, 63, 53, 10

Result:

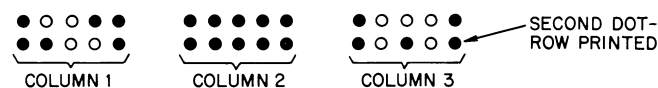


Table 1-7. 9866B Plot Mode Characters

Dot Pattern	Decimal Codes	ASCII Characters
○ ○ ○ ○ ○	32, 64, 96	space @
○ ○ ○ ○ ●	33, 65, 97	! A a
○ ○ ○ ● ○	34, 66, 98	“ B b
○ ○ ○ ● ●	35, 67, 99	# C c
○ ○ ● ○ ○	36, 68, 100	\$ D d
○ ○ ● ○ ●	37, 69, 101	% E e
○ ○ ● ● ○	38, 70, 102	& F f
○ ○ ● ● ●	39, 71, 103	' G g
○ ● ○ ○ ○	40, 72, 104	(H h
○ ● ○ ○ ●	41, 73, 105	) I i
○ ● ○ ● ○	42, 74, 106	* J j
○ ● ○ ● ●	43, 75, 107	+ K k
○ ● ● ○ ○	44, 76, 108	, L l
○ ● ● ○ ●	45, 77, 109	– M m
○ ● ● ● ○	46, 78, 110	. N n
○ ● ● ● ●	47, 79, 111	/ O o
● ○ ○ ○ ○	48, 80, 112	Ø P p
● ○ ○ ○ ●	49, 81, 113	1 Q q
● ○ ○ ● ○	50, 82, 114	2 R r
● ○ ○ ● ●	51, 83, 115	3 S s
● ○ ● ○ ○	52, 84, 116	4 T t
● ○ ● ○ ●	53, 85, 117	5 U u
● ○ ● ● ○	54, 86, 118	6 V v
● ○ ● ● ●	55, 87, 119	7 W w
● ● ○ ○ ○	56, 88, 120	8 X x
● ● ○ ○ ●	57, 89, 121	9 Y y
● ● ○ ● ○	58, 90, 122	: Z z
● ● ○ ● ●	59, 91, 123	; [π
● ● ● ○ ○	60, 92, 124	< √ /
● ● ● ○ ●	61, 93, 125	=] →
● ● ● ● ○	62, 94, 126	> ↑ ~
● ● ● ● ●	63, 95	? –
Set Plot Mode	17	DC ₁
End of Plot Row	10	LF

Chapter 2 Theory of Operation

Introduction

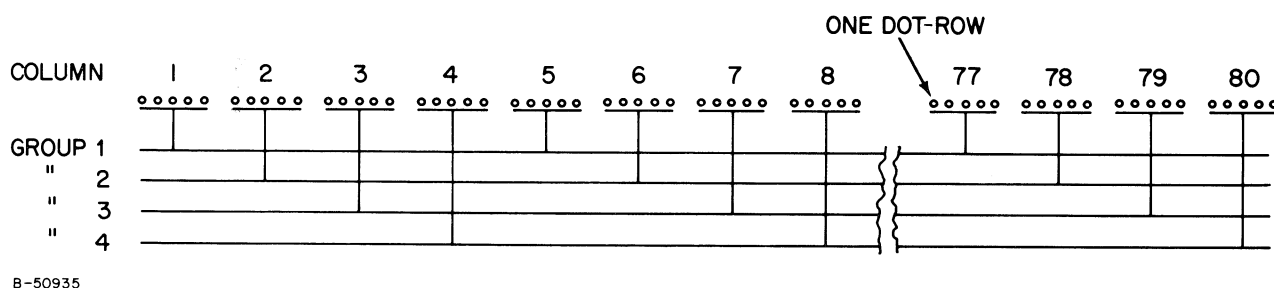
This chapter provides the printer block diagram and printer theory of operation. This chapter applies to both the A and B printers.

General Theory of Operation

The Printing Process

The printer is capable of producing up to eighty characters or columns on a single line. It uses a thermal process that "burns" selected dots onto heat-sensitive paper. The selected dots in each of the eighty columns are printed one dot-row at a time until all the rows of a particular character (7 rows for characters in print mode) or column (any column length for 9866B plot mode) are printed. The width of each column is 5 dots.

To lower the print head's current and cooling requirements, all eighty columns are not printed at the same time. Instead, the dots necessary to print every fourth column (i.e., 20 total characters) in each row are printed. This necessitates the printing of each row, in part, four times to complete that row for all eighty columns. This process is repeated for each row. The printheads are divided into four groups (see figure below). Group 1 prints columns 1, 5, 9, 13,...73, 77. Group 2 prints columns 2, 6, 10, 14,...74, 78. Group 3 prints columns 3, 7, 11, 15,...75, 79. Group 4 prints columns 4, 8, 12, 16,...76, 80. Each group prints once, forming one row of eighty columns.



The Character Grouping

When printing in the print mode, after completion of the seventh row, the paper is automatically advanced three rows, leaving a space of three rows between each printed line. When using the 9866B plot mode, the spacing between each printed line does not occur.

Character Composition

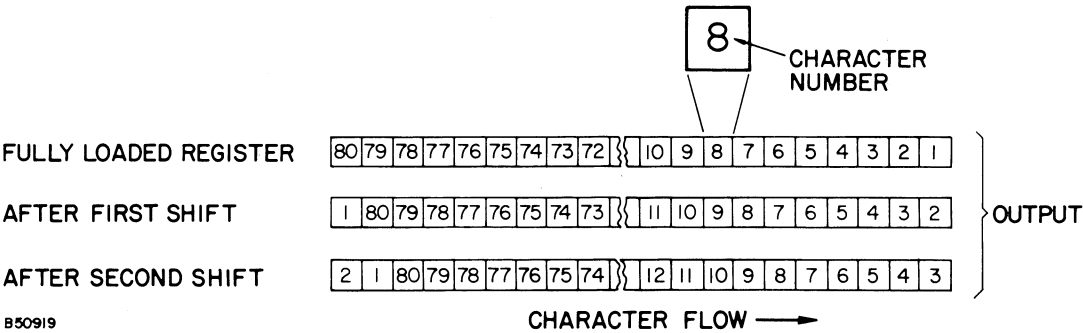
Refer to the 9866 Block Diagram (Figure 2-1). ASCII codes from the controlling device are input to the A1 or A91 Input Logic Assembly. The 7-bit ASCII codes are translated into printer codes. If the input code is not in the printer vocabulary, the input is ignored and a FLAG signal is returned to the calculator. The printer code is then loaded, bit-parallel, character-serial, into the shift registers*; each bit of a code is in a different register.

*These registers are 80-bit static MOS chips. The data in each register is recirculated during each print-mode shift operation, which is the reason for describing them as dynamic rather than static.

2-2 Theory of Operation

80 characters will fill the shift registers; subsequent characters will be ignored. If the calculator does not output 80 characters, the printer fills the remaining characters with spaces. The dynamic registers are always filled from left-to-right as shown below.

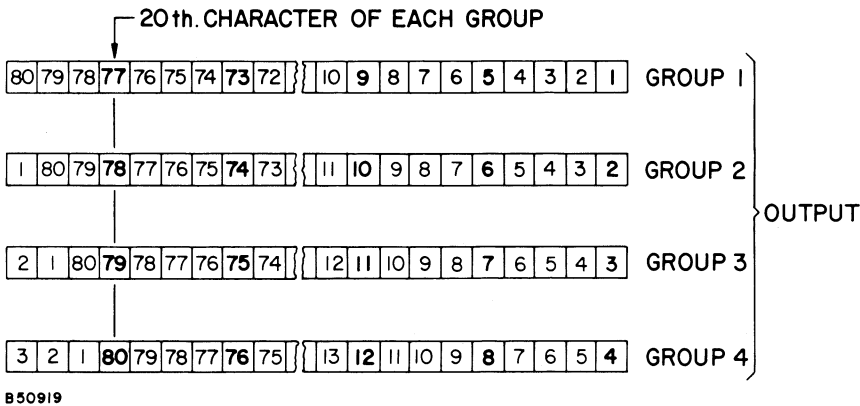
When data is not being input to the dynamic registers, the stored data may be output by shifting data through the register and 'sensing' the output bit (see drawing below). As the register shifts, the previously sensed bit loops back to the input and remains stored in the register. In this manner the data may be sensed as many times as necessary, and is not cleared until new data is input.



Shifting the Register Outputs

Since print head requirements allow only every fourth column to be printed at one time, the dynamic registers must be shifted until the appropriate character can be sensed. This is accomplished by shifting the register four additional times. Every fourth character (20 total) is sensed, encoded into the dot-row pattern required for printing (by the ROM decoder on A1 or A91), then one dot-row is stored in the dot-row storage registers on the A6 assembly. The dynamic registers are then shifted four additional times after which the printing of one group-row occurs (see drawing below).

The process described above has just printed one dot-row in every fourth column position. One 80-column dot row is printed by repeating the process for each print head group as shown below.



The Group Outputs

In this manner, 5 × 7 dot matrix characters are printed in the print mode, and columns are printed in the 9866B plot mode.

Printer Operation

Here is an explanation of the printer's operation from the time data is input to the printer to the actual printing of the data. Refer to the block diagram, Figure 2-1, and the Printer Operation Flowchart, Figure 2-2. The blocks to the left of the text correspond to the blocks in the flowchart.

The A2 or A92 Control Logic Assembly controls and initiates most of the printer's internal operations. The heart of this control is a Read-Only-Memory located on the A2 or A92 Assembly. Inputs to the ROM from the other printer circuits let the ROM know what the printer is doing and what operation the ROM should initiate next.

To start, let's assume that the Flag line is high (not busy) allowing new data to be input from the controlling device. Flag is low (5 to 10 μ s) following each data input unless printing is occurring.

Clear
Busy Flag

Printer busy
Set Flag

Valid
character on
input lines?

Line feed
entered?

Are
character registers
full?

Load character
into register

Load remainder
of registers
with spaces

Advance paper
one row

Increment
row counter

An ASCII code is sent on the input lines (DO0 - DO6). The printer begins processing the new input and sets the Flag line low so no new ASCII inputs can be entered.

The printer ensures that the ASCII-coded character is in its vocabulary.

The printer checks to see if the new character is a linefeed. One linefeed causes the row-counter to increment and printing to occur. Two successive linefeeds cause the paper to advance 10 rows or one print line.

Before attempting to load the A1 or A91 shift registers with the new character, the registers are checked to see if 80 printable characters have been entered since the last line was printed. If the registers are full, the printer ignores all further character entries until a linefeed increments the row-counter and prints the line.

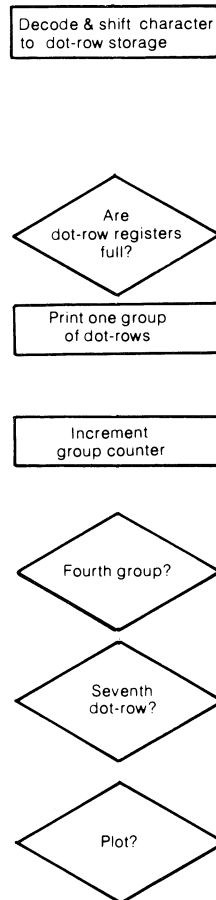
Assuming that the shift registers do not contain 80 characters, the new character is loaded into the registers.

If the line to be printed contains fewer than 80 characters the empty characters are filled with blank spaces.

The paper advances one row before printing any dot rows.

The correct ROM row from A1 or A91 is selected for printing of the first row.

2-4 Theory of Operation



The output bit of each shift register (A1 or A91) is decoded by the ROM character decoder and output to the dot-row storage registers(A6). The output of the ROM determines which dots in the (20) dot-row will be printed for each of the 20 (group) columns. The ROM outputs this information one group-row at a time, then increments to the second group. This process continues until all four groups (80 columns) have one row printed.

When the dot-row registers (A6) are full, one group-row is ready for printing.

The A2 or A92 Control Logic Assembly initiates a "start print" signal, causing the first group-row to be printed.

The group counter (A2 or A92) steps from group 1 through group 4. Thus, each group-row is successively printed.

The group counter is checked to ensure that all four groups are printed. The counter is then reset for the next row.

When characters are printed in the print mode, the seventh dot-row completes one line. Then the paper is advanced three dot-rows.

If the 9866B is set in the plot mode, paper advance is inhibited after the first dot-row. The row counter stays at 0 and ignores the increment row count signal from the A92 assembly.

The Control Logic Assembly (A2 or A92) also contains the motor drive circuits. The A5 drive circuits are described later in this chapter.

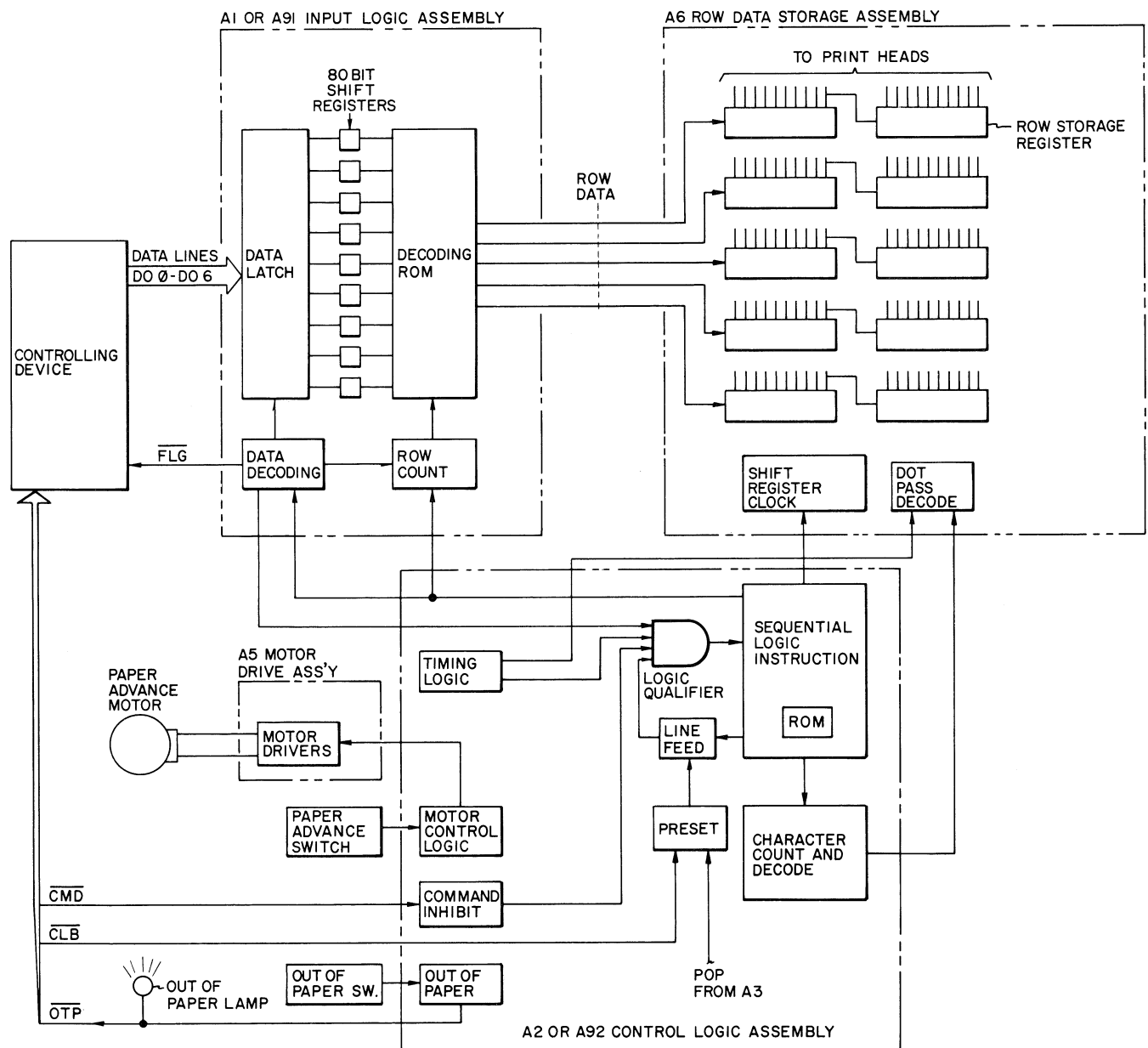
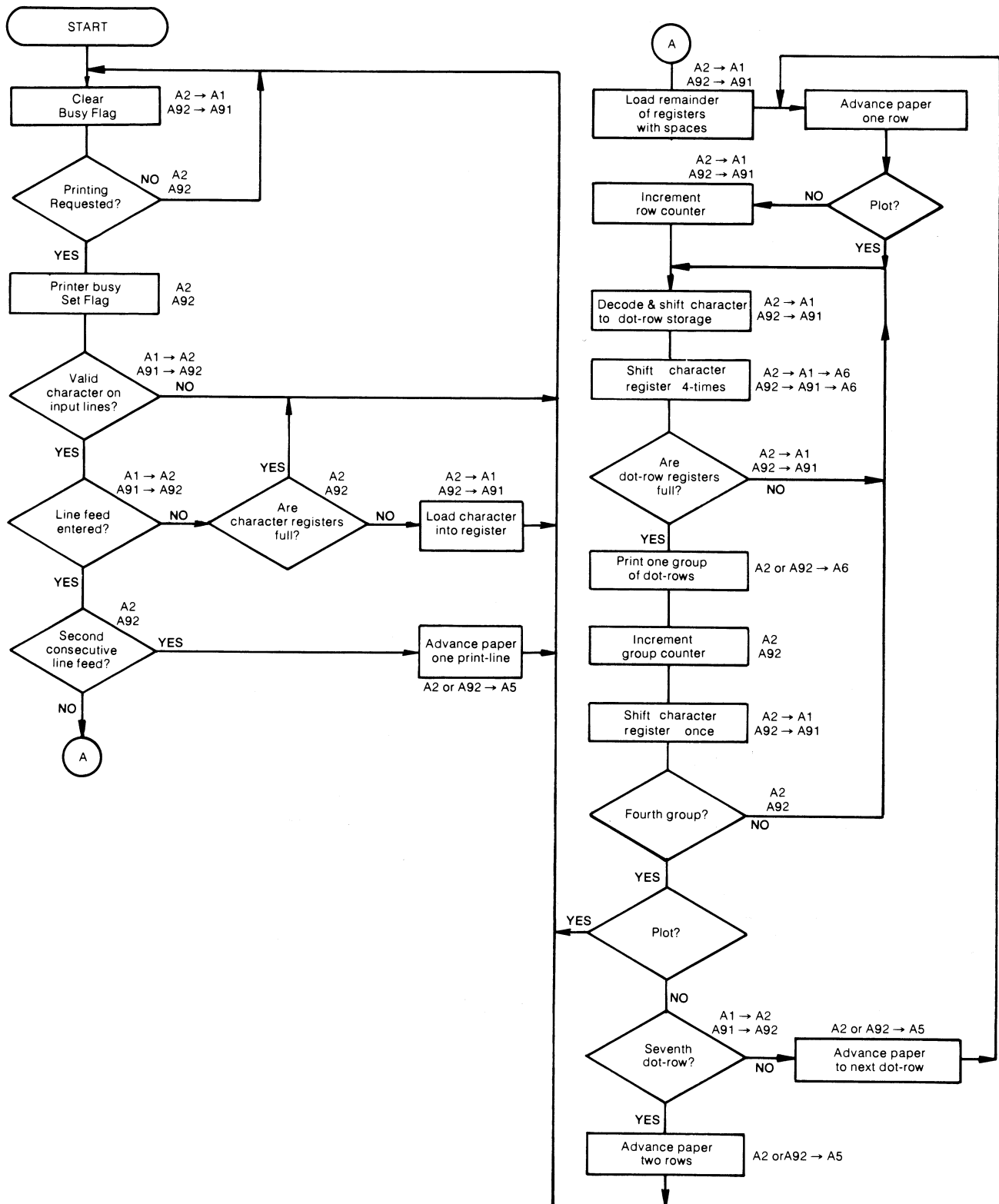


Figure 2-1. 9866 Block Diagram

2-6 Theory of Operation

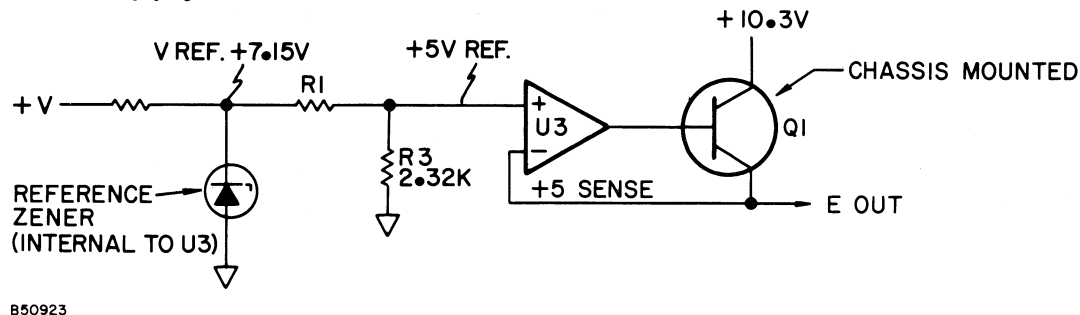


B 50922

Figure 2-2. Printer Operation Flowchart

Low Voltage Power Supplies (A3)

+5V Power Supply



Simplified +5V Supply

Refer to the +5 V Power Supply Schematic (Figure 3-7) and the Simplified +5 V Supply diagram (above) during the following presentation.

The +5 V power supply regulator (U3) provides the correct amount of base drive-current for Q1 by comparing the reference voltage and +5 V sense voltage. The reference voltage is provided by a temperature compensated reference zener that is contained in the regulator (U3). R1 and R3 reduce the +7.15 V reference zener voltage to the +5 V reference voltage. R1 must be changed to compensate for differences in the reference zener voltage when the regulator is changed.

The 'series-pass' transistor (Q1) is chassis mounted to provide more adequate heat dissipation.

+5V Power Supply Protection

Current limiting is provided by R10 and U4. R10 is in series with the +5 V supply output; thus, the voltage across R10 is proportional to the series-pass transistor's (Q1) output current. U4 senses the voltage across R10 and switches the regulator OFF when the current output of Q1 becomes excessive.

Fuse F1 is a high-speed fuse which protects the printer's circuits, should the series-pass transistor become shorted.

Overvoltage protection is provided by CR12 and SCR Q2. When the supply output exceeds +5 V, CR12 fires Q2 which clamps the +5 V output to ground. When ac power is switched off, Q4 is switched ON to shut down U3.

±12V Power Supplies

Power for the ±12 V supplies is provided by two separate full-wave bridge rectifiers. The 12 V supplies utilize self-contained regulators U1 and U2 to provide regulated ±12 V outputs.

Power On Preset (NPOP)

The Power On Preset (POP) circuit provides a low-true output to preset the printer logic when the printer is switched ON. The preset pulse is removed when the charge on C9 reaches the threshold of U5.

Motor Drive Assembly (A5)

Refer to the A5 Motor Drive Assembly Schematic Diagram, Figure 3-8. The Motor Drive Assembly (A5) consists of four darlington amplifiers and their power supply. Each of the amplifiers is switched ON by a 0V input signal (on MDA1, MDA2, MDB1, or MDB2) from the Control Logic Assembly (A2 or A92). Two amplifier outputs are connected to each step motor winding; one amplifier provides positive drive-current and the other amplifier provides negative drive-current. (Only one amplifier per motor winding is on at one time.) The two circuits containing Q1, Q3, Q5 and Q7 provide positive drive current; Q2, Q4, Q6, Q8, Q9, and Q10 provide negative drive current. CR1-CR4 protect the respective amplifiers from flyback current when current through the winding is switched OFF.

Example

When MDA1 is low, Q1 and Q5 are switched ON. (The Control Logic switched Q2 and Q6 OFF.) The positive current through the step motor winding (together with current through the second winding of the motor) causes the motor to step (rotate) a preset amount and stop. The motor will remain at that position until the drive current to at least one of the motor windings is reversed.

Power Supply

Power for the amplifiers is provided by Z1, a full-wave bridge rectifier, which outputs $\pm 17V$ dc.

Chapter 3 Troubleshooting

Introduction

This chapter provides assembly access, print head alignment and troubleshooting procedures. This chapter, the theory of operation and the schematic diagrams will aid you in the repair of the printer.

Assembly Access

WARNING

DISCONNECT THE AC POWER CORD BEFORE REMOVING ANY PRINTER ASSEMBLY.

Most of the printer assemblies may be accessed by removing the three screws which are located at the back of the top cover, then removing the top cover. The removal of the two PC assembly retainer plates (Figure 3-1) allows the removal of any PC assembly which is contained in the upper portion of the instrument (A1 or A91, A2 or A92, A3, A4 and A5).

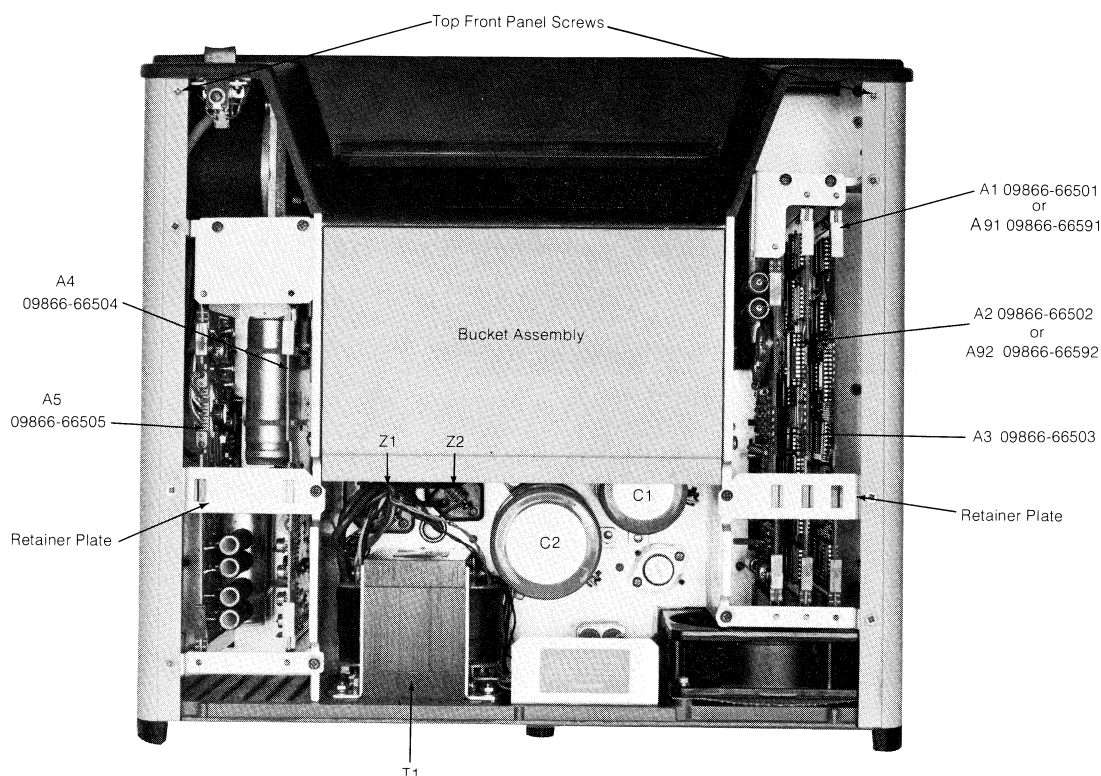


Figure 3-1. Upper Printer Assemblies

3-2 Troubleshooting

Access to the Row-data Storage (A6) and Motherboard (A0) assemblies can be obtained by placing the instrument on its rear panel and removing the six screws in the bottom cover. Once the bottom cover is removed, the A6 assembly (7 screws) or A0 assembly (6 screws) may be removed following the removal of the associated screws. It may be necessary to loosen the three screws (Figure 3-2) which hold the left, bottom foot to the chassis before the A0 assembly can be removed. If these three screws are loosened, they should not be tightened until the bottom cover is replaced and the 6 screws are tight. (This is necessary to provide proper alignment.)

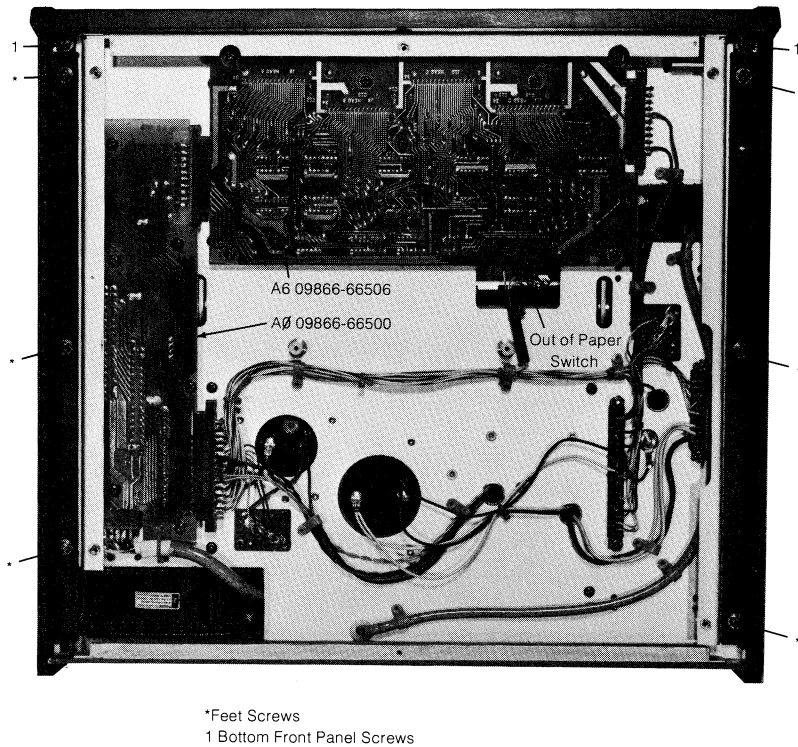


Figure 3-2. Printer Bottom Assemblies

Print Head Replacement

The following procedure should be used to replace one or more print heads.

1. Remove the top cover.
2. Loosen the two screws in the top-front and bottom-front of the instrument which attach the front panel to the chassis (see Figures 3-1 and 3-2); then pull the front panel out and to the side of the instrument. This provides access to the print head assembly (Figure 3-3).

CAUTION

CARE SHOULD BE TAKEN TO AVOID BREAKING THE CABLE WHICH CONNECTS THE FRONT PANEL AND THE MAINFRAME.

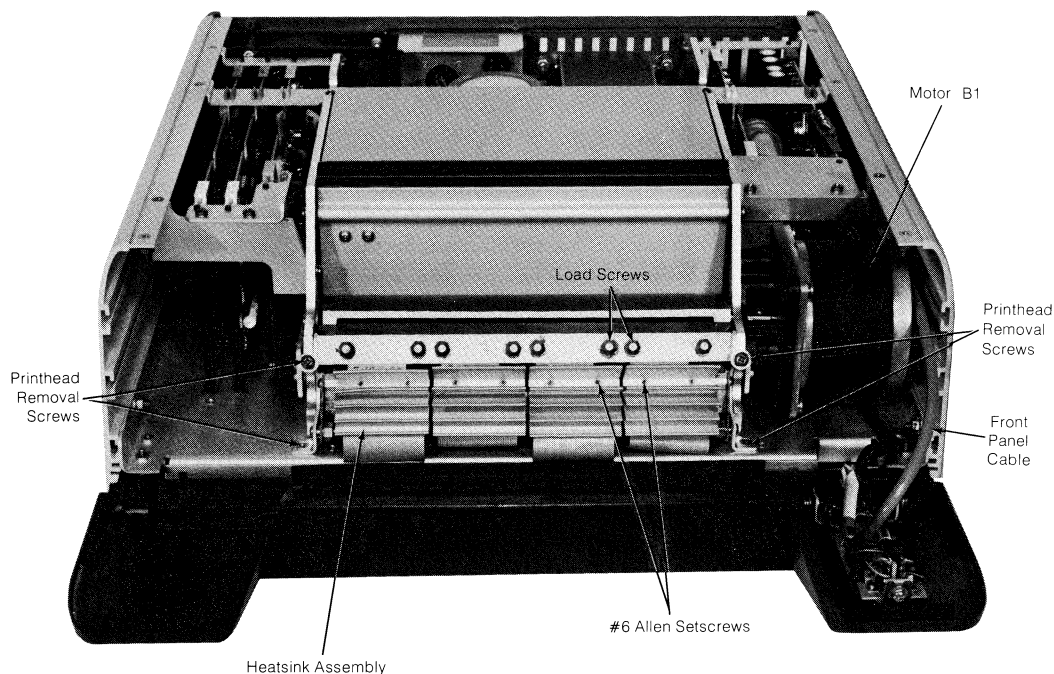


Figure 3-3. Removing the Print Head Assembly

3. Remove the two screws in the bottom-front and top-front of the print head assembly (see Figure 3-3). Then, lift the print head assembly upward until the four print head cables are extended. Use a small screwdriver (e.g., a #1010) to disconnect the four connectors from the A6 assembly. The screwdriver should be inserted into the slot in the front of each connector and gently turned until the connectors are forced apart.
4. Loosen the two load screws which are associated with the defective print head. If the load screws are removed, take care not to lose the spring inside each screw (see Figure 3-4).
5. Loosen the two associated #6 set screws (see Figure 3-3).
6. Remove the defective print head from the print head assembly.

CAUTION

THE PRINT HEADS MAY BE DAMAGED BY THE ABRASIVE ACTION OF THE HEAD AGAINST ANOTHER HEAD OR HARD OBJECT.

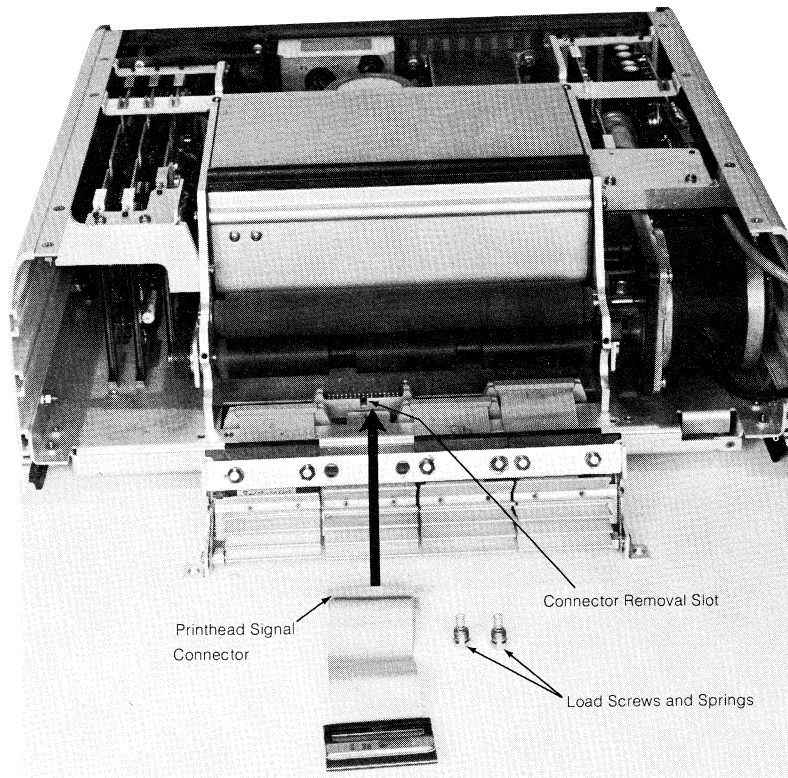


Figure 3-4. Removing a Head

7. Use a brush to clean the reference edge (see Figure 3-5) of the heat sink assembly. Ensure that the reference edge is free from all dirt, grime, or metal burrs (file if necessary). If the reference edge cannot be properly cleaned, replace the heat sink assembly.
8. When the print head(s) is being installed in the print head assembly, be sure that the bottom edge of the head is flush with the reference edge (Figure 3-5).
9. Use the .004 inch spacer to adjust the spacing between each head. Always begin the spacing with one of the two center heads used as a reference and space the adjacent heads .004 inches from it. The remaining head should be spaced in relation to the head next to the reference head. Thus, the two outside heads are spaced last.
10. Check to ensure that all eight #6 allen screws are tight and that each head appears to be properly aligned.

CAUTION

NEVER USE A ROUNDED #6 ALLEN WRENCH TO TIGHTEN THE PRINT HEAD ALLEN SCREWS. THE SCREWS MAY BE DAMAGED BY USING A ROUNDED OR DEFECTIVE WRENCH.

11. Reinstall the print head assembly by reversing steps 3 through 6. Ensure that the print head cables are not jammed between the chassis or the roller and the print head assembly.
12. Perform the 'Print Head Alignment Procedure' found in this chapter.
13. If the print head cannot be properly aligned, recheck steps 7 through 11. If the problem cannot be corrected, use Figure 3-5, the 9866 Bucket Assembly exploded view, to replace the Heat Sink Assembly (A8).

CAUTION

THE HEAT SINK ASSEMBLY ALIGNMENT IS CRITICAL. DO NOT DISASSEMBLE THE HEAT SINK ASSEMBLY.

Print Head Alignment Procedure

1. Switch the printer line switch to the OFF position and remove the ac power cord. Remove the top cover and the front panel.
2. Loosen the eight load screws (see Figure 3-3) approximately three turns.
3. Connect the Head Driver fixture (09866-60001) to the connector on the top of the H.V. Power Supply assembly (A4), and turn the knob on the fixture fully counter clockwise to reduce the voltage on the print resistors (the resistors might be damaged by normal printing currents during the alignment procedure). Connect the ac power cord to the printer and switch the printer ON. Then, connect the printer signal (I/O) cable.
4. Continuously print an 80-character line. If a 9800-Series Calculator is being used, then the 9866 Printer Exerciser may be used. The 9866 Exerciser can be run continuously by performing the following step after the 9866 exerciser has been loaded into the calculator memory.
 - 9810A PRESS: SET FLAG, END, CONTINUE
 - 9815A PRESS: SET FLAG 1
 - 9820A PRESS: SET FLAG 0, RUN PROGRAM
 - 9821A PRESS: SET FLAG 2, EXECUTE, GOTO 0, EXECUTE, RUN PROGRAM
 - 9825A PRESS: 0 for the number of times to perform the test.
 - 9830A PRESS: 0 for the number of times to perform the test.
5. While the printer is printing, turn the knob on the fixture until printing is just visible. Then adjust the two alignment cams (see Figure 3-5) for an optimum printout.
6. Tighten the eight load screws and check the printout. If three heads result in a satisfactory printout but the fourth head appears to be too light on one side, loosen the load screw on the dark side until the printout is even.
7. Turn the knob on the fixture to the clockwise stop and again check the printout. If the printout is satisfactory, disconnect the ac power cord and reassemble the printer. Otherwise, repeat steps 5 through 7 until the printout is satisfactory.
8. If a satisfactory printout cannot be obtained, refer to Step 13 of the Print Head Replacement Procedure.

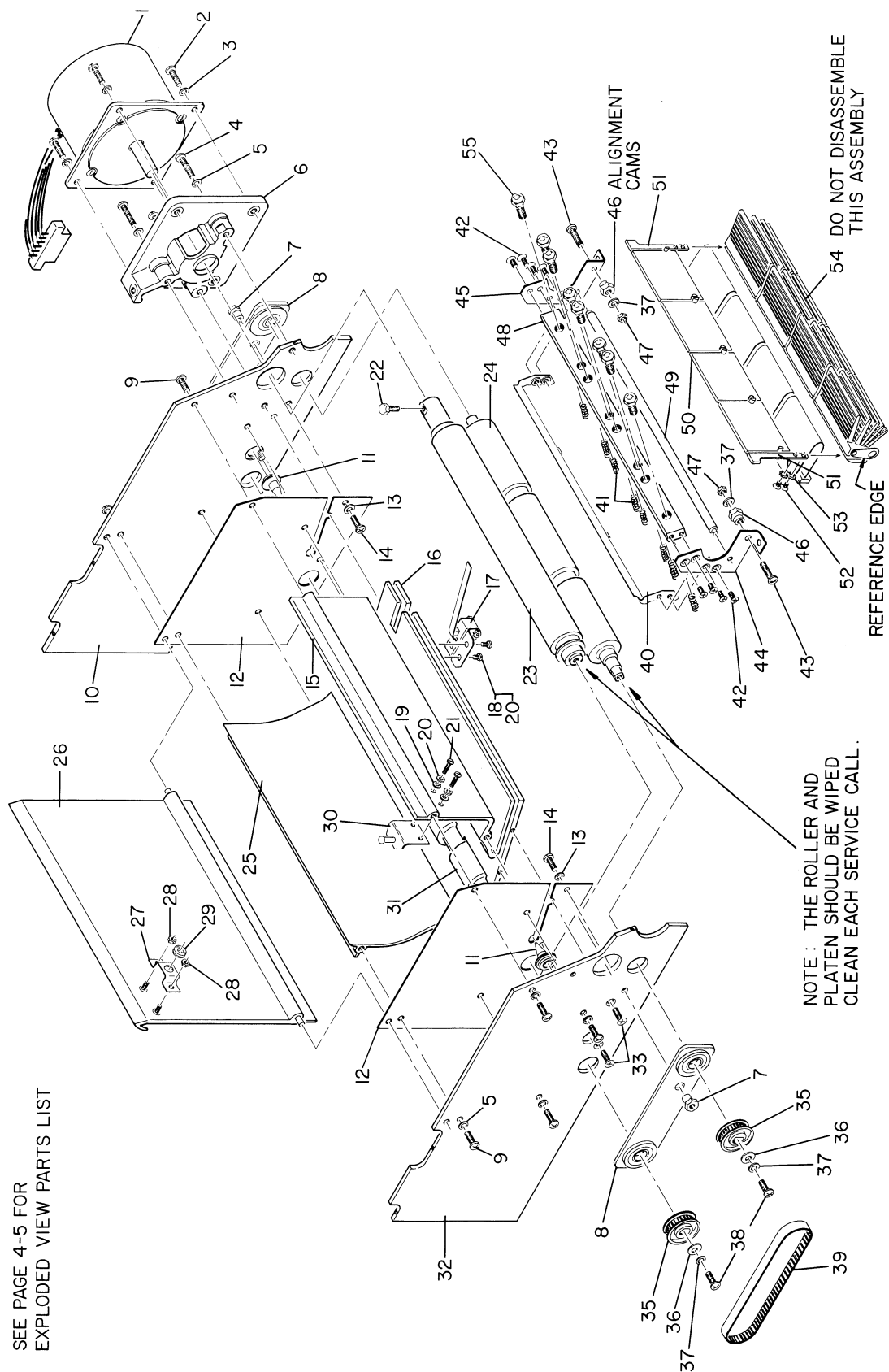


Figure 3-5. 9866 Bucket Assembly

Chassis

WARNING

UNLESS OTHERWISE SPECIFIED, ALL AC POWER MUST BE REMOVED FROM THE 9866 FOR A MINIMUM OF 60 SECONDS PRIOR TO PERFORMING ANY TROUBLESHOOTING ON CHASSIS COMPONENTS. THIS ALLOWS TIME FOR CAPACITOR DISCHARGE. FAILURE TO OBSERVE THIS WARNING MAY RESULT IN ELECTRICAL SHOCK TO SERVICE PERSONNEL.

1. Disconnect the ac power cord and wait at least 60 seconds before proceeding with step number 2.
2. Remove the printer top and bottom covers.
3. Visually inspect the chassis for foreign, conductive materials and loose or damaged components. Ensure that the case of Q1 and Q2 is not shorted to the chassis. Make all necessary repairs of any defects which are found during the visual inspection.
4. Remove the A3, A4, and A5 PC assemblies. Then, disconnect the connector to the motherboard (A0). See Figure 3-2.
5. Use an HP 427A Multimeter (or equivalent) to check Q1, Q2, and CR1. (Resistance reverse biased should be 10 times the resistance forward biased.) These components may be easily accessed on J4 and J7 (see the Chassis Wiring Diagram, Figure 3-9). Ensure that C1 and C2 are not shorted.
6. Check the full-wave bridge rectifiers, Z1 and Z2, for shorted or open diodes.
7. The power transformer, T1, may be checked by measuring the voltage on each secondary winding (with A3, A4 and A5 removed). Table 3-1 lists the ac voltage output of each winding. The ac power must be connected and the line switch in the ON position to perform this step.

WARNING

HAZARDOUS PRIMARY (AC) VOLTAGES ARE PRESENT AT VARIOUS POINTS IN THE PRINTER WHEN CHECKING THE POWER TRANSFORMER OUTPUTS.

CAUTION

REMOVE ALL POWER AND ALLOW AT LEAST 60 SECONDS FOR C1 AND C2 TO DISCHARGE BEFORE REINSTALLING ANY OF THE PC ASSEMBLIES.

Table 3-1. Open Circuit Secondary Voltages

TRANSFORMER OUTPUT	VOLTAGE (rms)
Blu-Blu	18.2 Vac
Orn-Orn	18.2 Vac
Grn-Grn	09.6 Vac
Gry-Gry	38.0 Vac
Yel-Yel	27.7 Vac
Yel-Brn	13.8 Vac
Voltage across C1	9.6 Vdc
Voltage across C2	52 Vdc

Low Voltage Power Supplies (A3)

The following procedures assume that the problem has been isolated to the A3 assembly.

Before troubleshooting the A3 assembly, remove the PC board and visually inspect the board for damaged components or foreign, conductive materials. If any defects are found, they should be corrected before proceeding.

$\pm 12\text{V}$ Power Supplies

Measure the $\pm 12\text{ V}$ power supply outputs. If either of the supply outputs is not in the required specification ($12\text{ V} \pm 5\%$), check the output of the full-wave bridge rectifier for $22.0\text{ V} (\pm 10\%)$. If the full-wave bridge output does not meet the required voltage specifications, repair the bridge. If the full-wave bridge voltage output is satisfactory, replace the associated regulator (U1 or U2).

+5V Power Supply

To troubleshoot the +5 V power supply, perform the following procedure.

1. Check A3Q1. Replace A3Q1 if it is suspected of being defective.
2. Check, and replace if defective: F1, CR12, and Q2.
3. Replace the voltage regulator, U3. It may be necessary to change R1 to bring the power supply output within the required voltage specifications. To select the proper value for R1, substitute a 2K-ohm pot. for R1. Adjust the pot. for the correct power supply output, measure the resistance to which the pot. is adjusted and use Table 3-2 to select the nearest resistor value.
4. If the power supply is still defective, replace U4.

Table 3-2. R1 Padding List

All resistors are 1% tolerance

Description	Part No.
R-F 750 OHM	0757-0420
R-F 768 OHM	0698-4462
R-F 787 OHM	0698-4014
R-F 806 OHM	0698-3557
R-F 825 OHM	0757-0421
R-F 845 OHM	0698-4463
R-F 866 OHM	0698-3495
R-F 887 OHM	0698-4464
R-F 909 OHM	0757-0422
R-F 931 OHM	0698-4465
R-F 953 OHM	0698-4125
R-F 976 OHM	0698-4466
R-F 1000 OHM	0757-0280
R-F 1020 OHM	0698-4195
R-F 1050 OHM	0698-4467
R-F 1070 OHM	0698-4196
R-F 1100 OHM	0757-0424
R-F 1130 OHM	0698-4468
R-F 1150 OHM	0698-4469
R-F 1180 OHM	0698-3512
R-F 1210 OHM	0757-0274
R-F 1240 OHM	0698-3223

Power On Preset Circuit

1. Check CR8, 10, 13, 14, 15, and 17, and replace if found defective.
2. Check C8, C9, and C10 for shorts.
3. Replace U5.

Motor Drive Assembly (A5)

The following procedure assumes that the problem has been isolated to the A5 assembly.

Visually inspect the A5 assembly for foreign, conductive material and loose or damaged components. If any defects are found, perform any repairs that are necessary.

The following procedure should assist you in the location of defective A5 assembly components.

1. Install the defective A5 assembly into the printer and switch the LINE switch ON.
2. Check for ± 17 Vdc output from Z1 (to ground).
3. Use an HP 427A Multimeter (or equivalent) to measure the dc voltage on the collectors of the large, heat sunk transistors (Q1 - Q4) while holding 'PAPER ADVANCE' pressed.

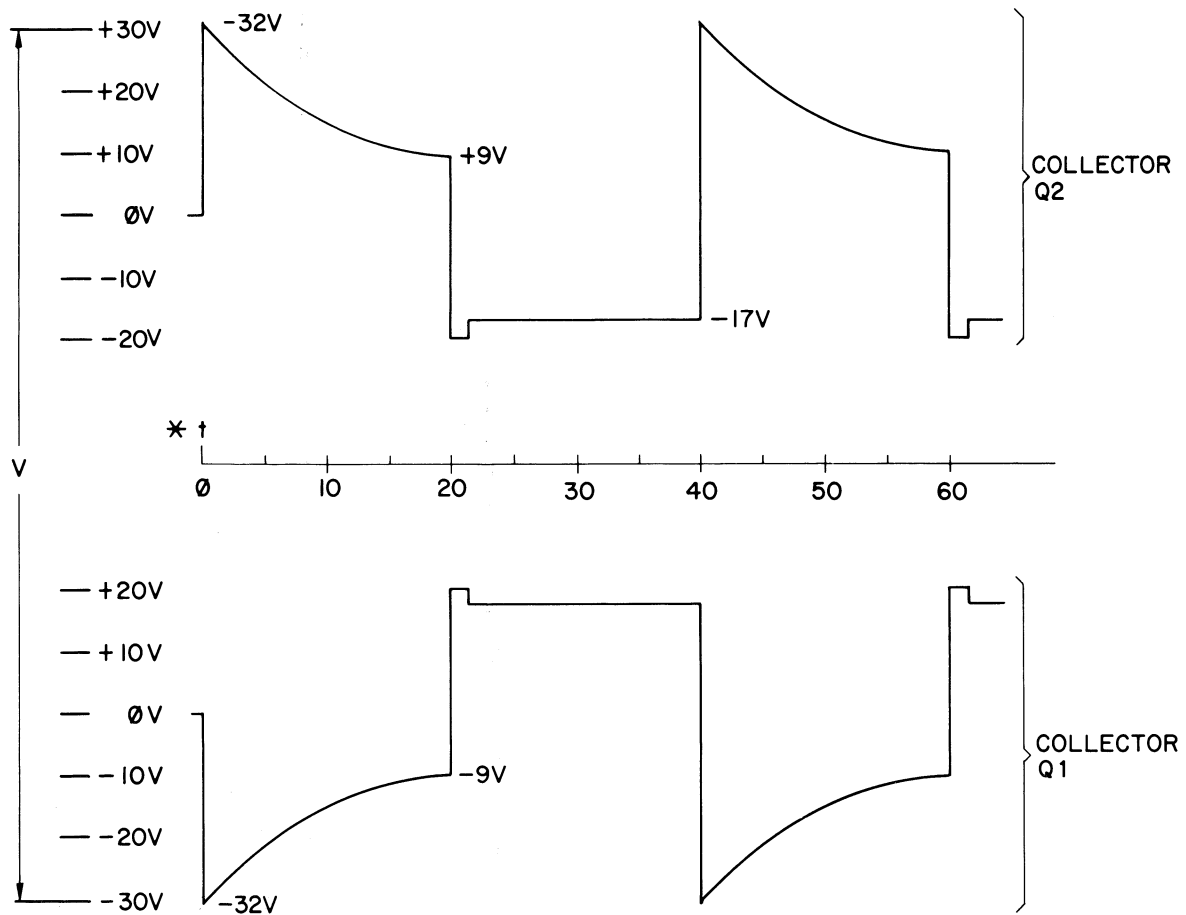
Result:	Button Pressed	Button Released
Q1 and Q3	$+2.5 \text{ Vdc} \pm 10\%$	$+17 \text{ V or } -6 \text{ Vdc}$
Q2 and Q4	$-2.5 \text{ Vdc} \pm 10\%$	$-17 \text{ V or } +6 \text{ Vdc}$

4. If any of the voltages are incorrect, repair the associated amplifier. The two transistors in each darlington pair should be replaced together; the 'flyback' diodes CR1 through CR4 should be checked while the associated driver is removed.
5. If any doubt exists as to proper amplifier operation, an HP 180A Oscilloscope (or equivalent) may be used to observe the waveform on the collector of Q1 through Q4 (next page) while holding 'PAPER ADVANCE' pressed.
6. If all four amplifiers are inoperative, either Z1, C1, or C2 is defective.

NOTE

The value of A5 R1 - R4 has been changed from 15 ohms (10W) to 10 ohms (20W) to increase the torque developed by the motor. Low motor torque and motor chatter are eliminated with this change.

3-10 Troubleshooting



B50924

* TIME IN MILLISECONDS

Motor Drive Waveform

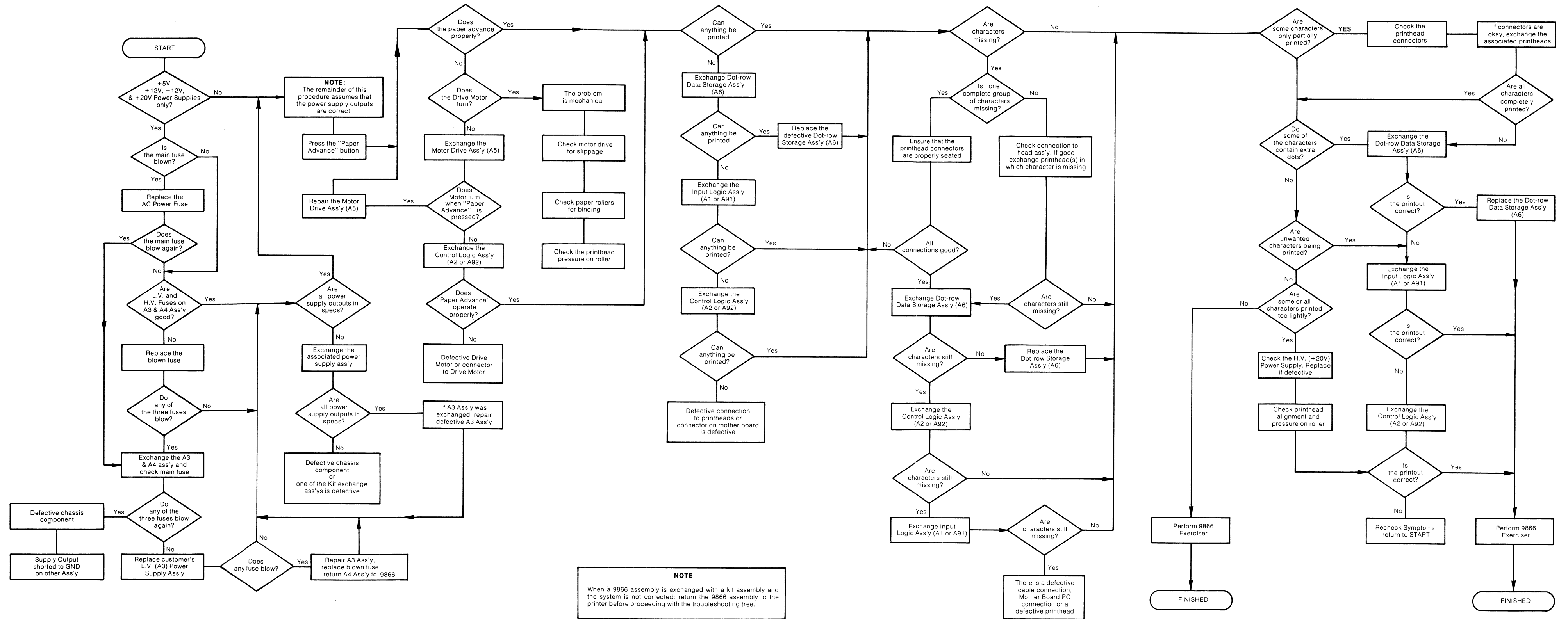
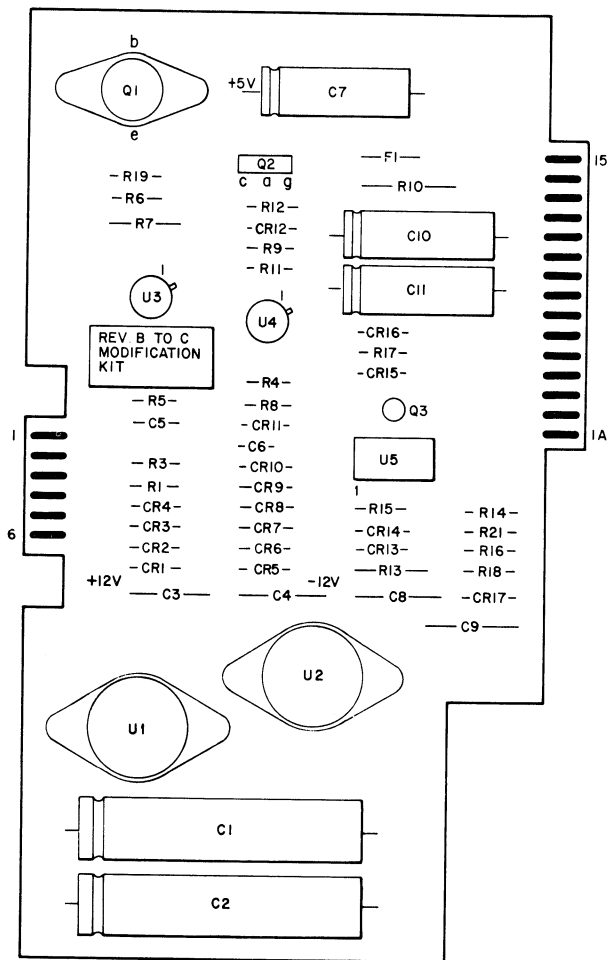


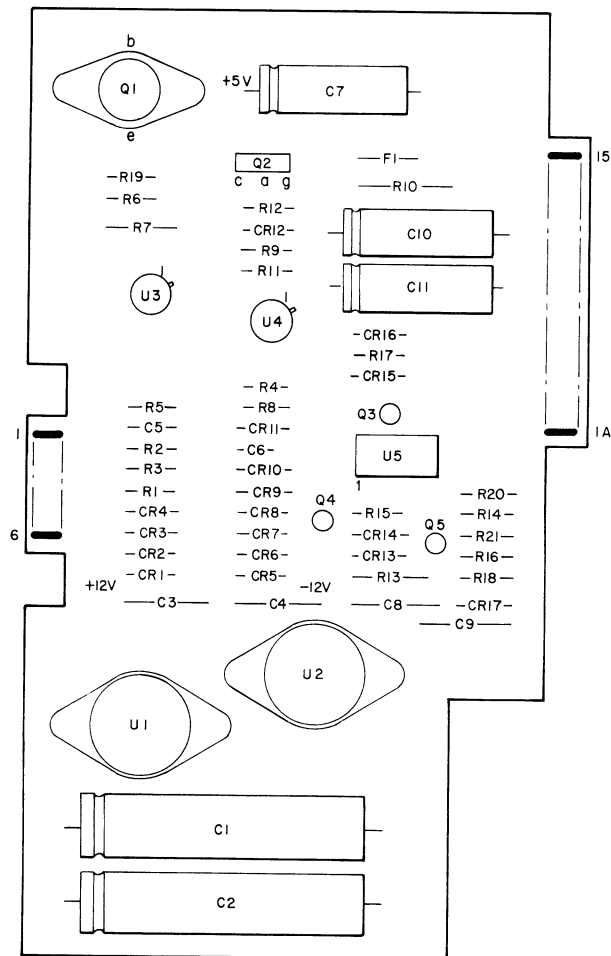
Figure 3-6. 9866 Troubleshooting Tree



COMPONENT SIDE

A3

-hp- Part No. 09866-66503 Rev B



COMPONENT SIDE

A3

-hp- Part No. 09866-66503 Rev C, D

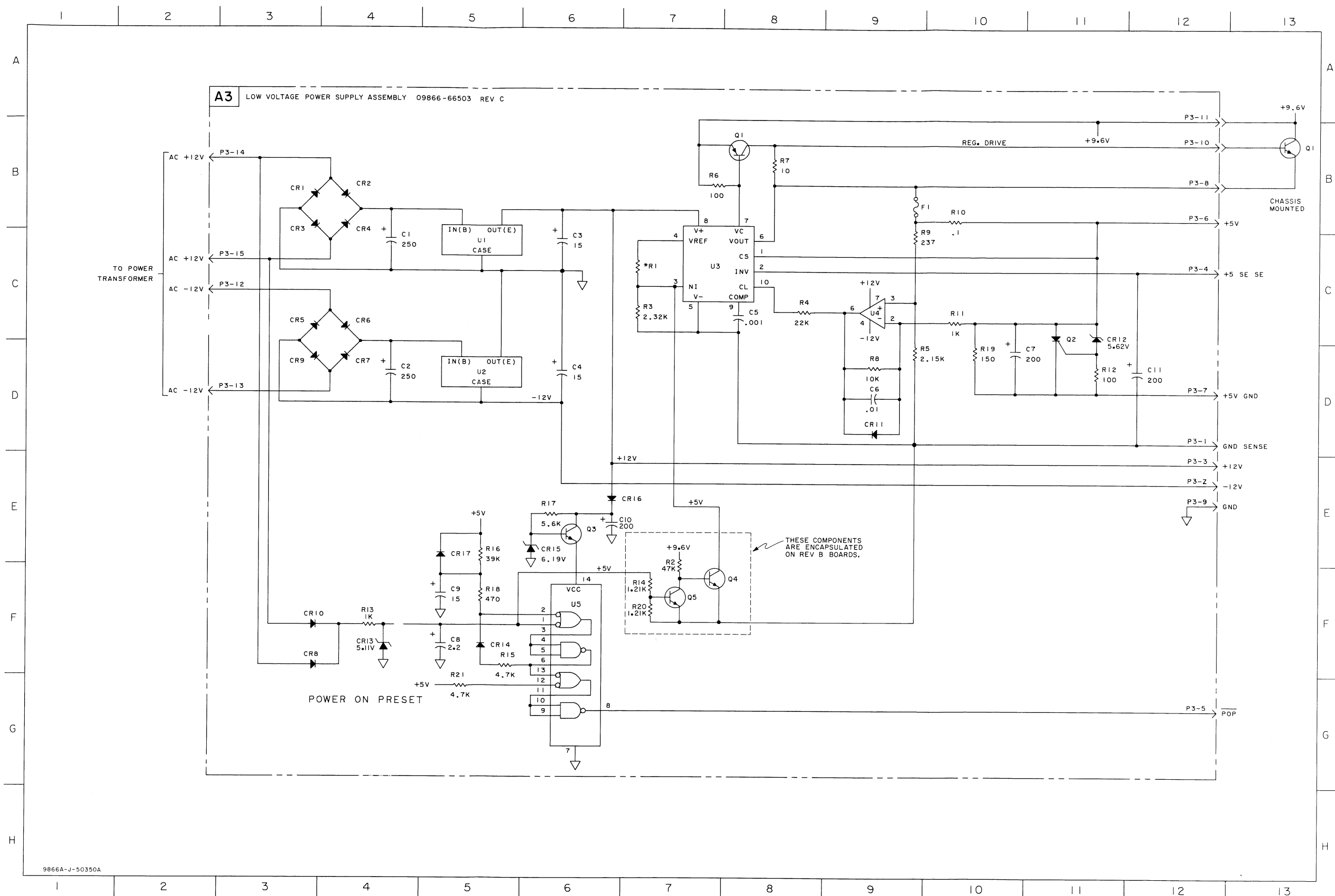
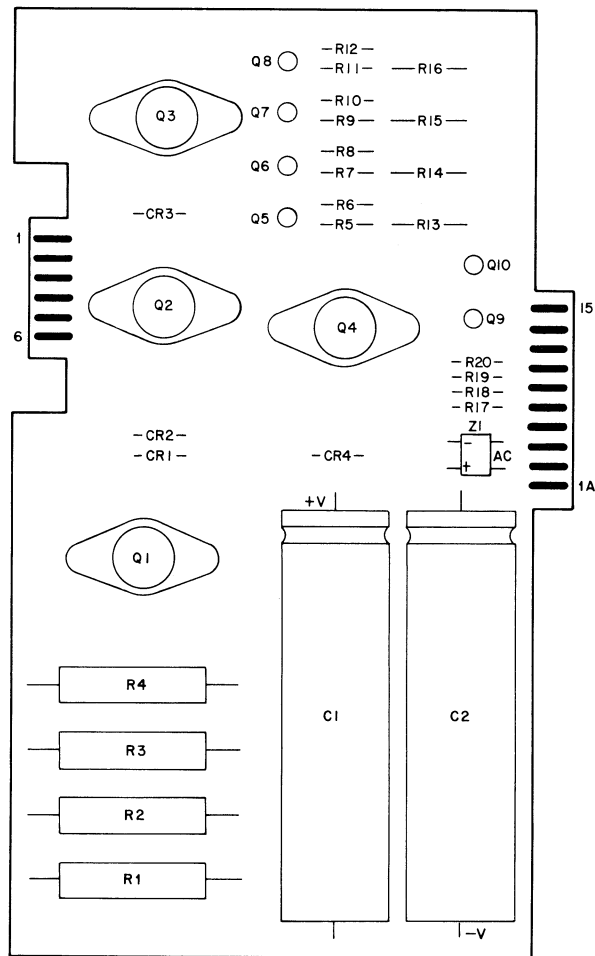


Figure 3-7. Low Voltage Power Supply Schematic Diagram



COMPONENT SIDE

A5

-hp- Part No. 09866-66505 Rev A

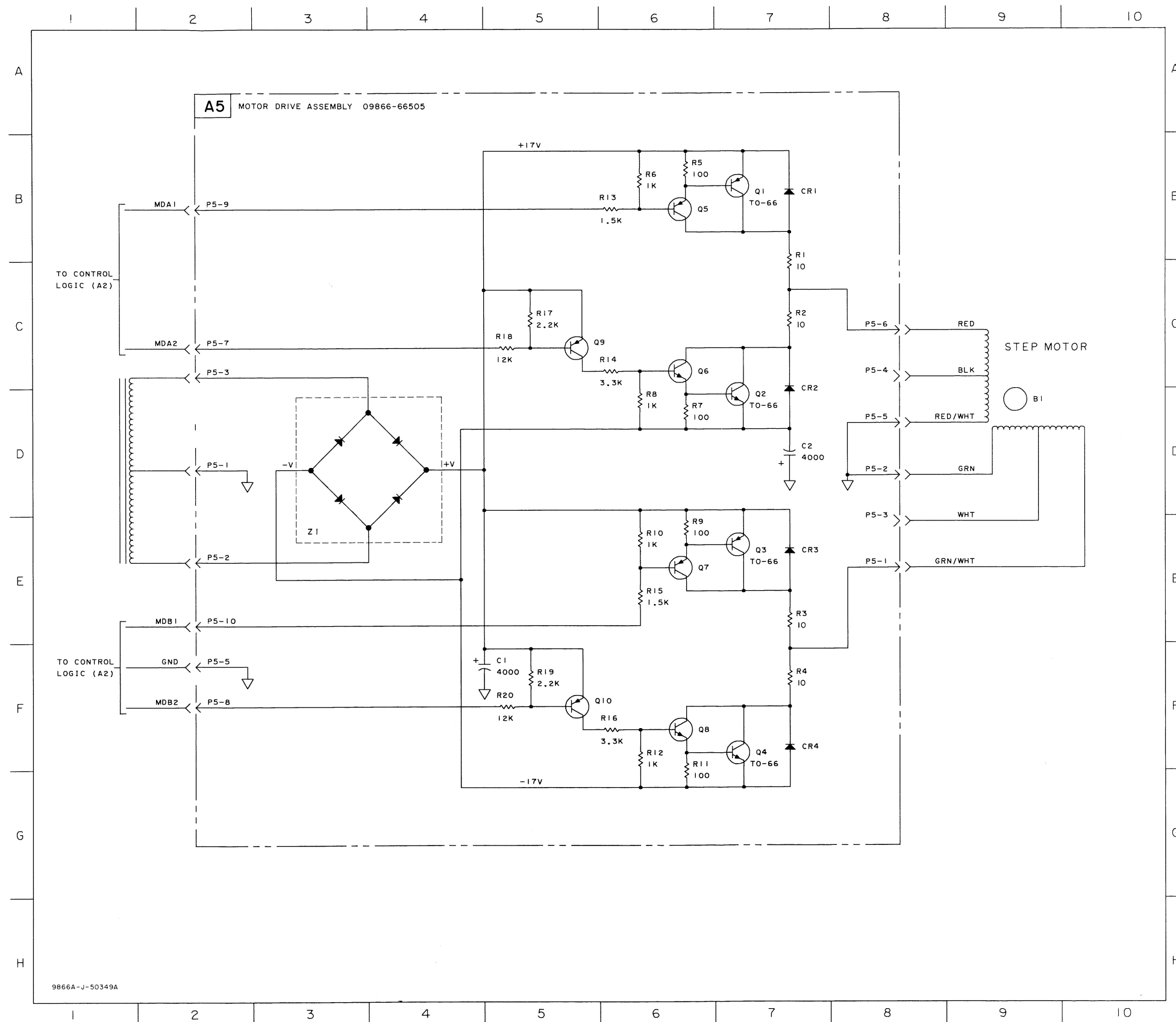


Figure 3-8. Motor Drive Assembly Schematic Diagram

J1
INPUT ASS'Y CONN.

Pin	Signal	Pin	Signal
1	GND	A	GND
2	+5 V	B	+5 V
3	HIRC	C	N/C
4	RST	D	YRC7
5	+12 V	E	RBIT2
6	-12 V	F	RBIT4
7	SCLK	H	RBIT5
8	YRCZ	J	RBIT3
9	OTP	K	RBIT1
10	YNOP	L	OTP
11	RFLG	M	FLG
12	HCFLG	N	BIT 0
13	HIST2	P	BIT 1
14	HSFLG	R	BIT 2
15	YLFE	S	BIT 3
16	GND	T	BIT 4
17	GND	U	BIT 5
18	I/O GND	V	BIT 6

J2
LOGIC ASS'Y CONN.

Pin	Signal	Pin	Signal
1	+5 V	A	+5 V
2	GND	B	GND
3	GND	C	YRC7
4	N/C	D	HIRC
5	YRCZ	E	RST
6	SCLK	F	YNOP
7	PNT	H	RFLG
8	PC 1	J	HCFLG
9	PC 0	K	HIST 2
10	HIST 3	L	YLFE
11	POP	M	OTP
12	LMPD	N	HSFLG
13	MDB 2	P	ROP
14	MDA 1	R	SOP
15	MDA 2	S	SPA
16	MDB 1	T	RPA
17	GND	U	GND
18	CLB	V	CMD

J3
LOW VOLTAGE ASS'Y

Pin	Signal
1	GND SENSE
2	-12 V
3	+12 V
4	+5 SENSE
5	POP
6	+5 V
7	GND
8	+5 V #1
9	GND
10	BASE Q1
11	RAW 5 V
12	AC -12 V
13	AC -12 V
14	AC +12 V
15	AC +12 V

J4
PRINT RESISTOR
D.C. SUPPLY ASS'Y

Pin	Signal
1	COL Q2
2	GND (PR)
3	GND (PR)
4	+V (PR)
5	+V (PR)
6	RAW DC COM
7	N/C
8	CROW BAR
9	RAW DC
10	FUSE DC
11	N/C
12	N/C
13	BASE Q2
14	N/C
15	GND
16	+5 V
17	+12 V
18	-12 V

J5
MOTOR DRIVE ASS'Y

Pin	Signal
1	AC COM
2	AC
3	AC
4	N/C
5	GND
6	N/C
7	MDA 2
8	MDB 2
9	MDA 1
10	MDB 1

J6
ROW DATA STORAGE ASS'Y

Pin	Signal	Pin	Signal
1	RBIT5	A	RBIT2
2	RBIT4	B	RBIT1
3	RBIT3	C	HIST3
4	PNT	D	PC 1
5	N/C	E	PC 0
6	+5 V	F	+5 V
7	+5 V	H	+5 V
8	GND	J	GND
9	GND	K	GND
10	GND	L	GND

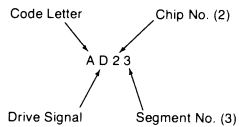
J7
CABLE CONN.

Pin	Signal	Pin	Signal
1	GND	A	GND
2	GND	B	GND
3	GND	C	GND
4	+5 V	D	GND
5	+5 V	E	-12 V
6	+5 V	F	+12 V
7	+5 V #1	H	AC -12 V
8	+5 V #1	J	AC -12 V
9	BASE Q1	K	AC +12 V
10	RAW 5V	L	AC +12 V
11	N/C	M	LMPD
12	RPA	N	MDB 2
13	SPA	P	MDA 1
14	SOP	R	MDA 2
15	ROP	S	MDB 1

J8, 9, 10, 11
HEAD ASS'Y CONN.

Pin	Signal	Pin	Signal
1	+V (PR)	2	GND
3	+5 V	4	AGC1
5	AD55	6	AD54
7	AD53	8	AD52
9	AD51	10	AD45
11	AD44	12	AD43
13	AD42	14	AD41
15	AD35	16	AD34
17	AD33	18	AD32
19	AD31	20	AD25
21	AD24	22	AD23
23	AD22	24	AD21
25	AD15	26	AD14
27	AD13	28	AD12
29	AD11	30	AGC2
31	AGC3	32	AGC4
33	GND	34	+V (PR)

NOTE
Pin assignment on Conn's J8, 9, 10, and 11 are all the same except for resistor assembly Code Letter.

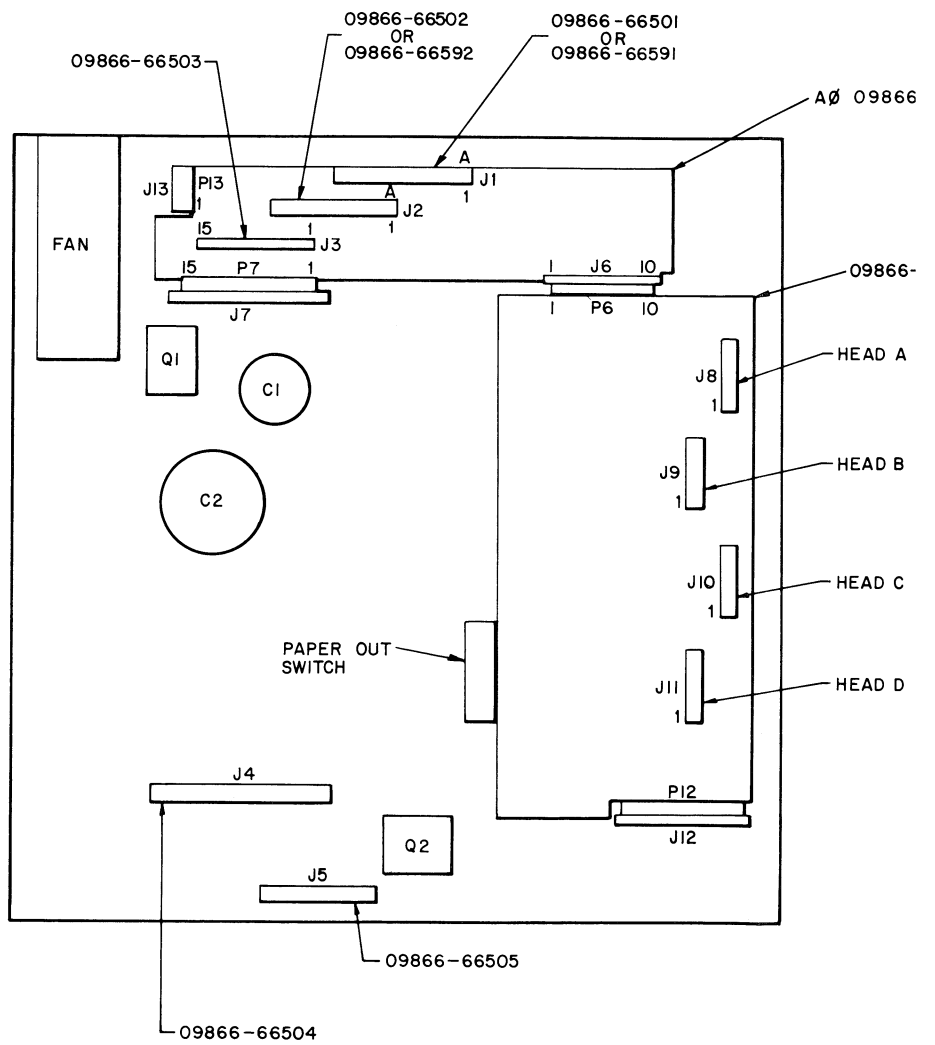


J13
INPUT CONN.

Pin	Signal	Pin	Signal
1	CMD	A	CLB
2	BIT 6	B	I/O GND
3	BIT 1	C	BIT 5
4	BIT 0	D	BIT 4
5	FLG	E	BIT 3
6	OTP	F	BIT 2

J14
REAR INPUT CONN.

Pin	Signal	Pin	Signal
A	CMD	K	BIT 4
B	PIP	L	BIT 5
C	BIT 6	M	OTP
D	BIT 2	N	N/C
E	BIT 1	P	N/C
F	BIT 0	R	N/C
G	CLB	S	N/C
H	FLG	T	N/C
J	BIT 3	U	N/C
		V	GND



B50936

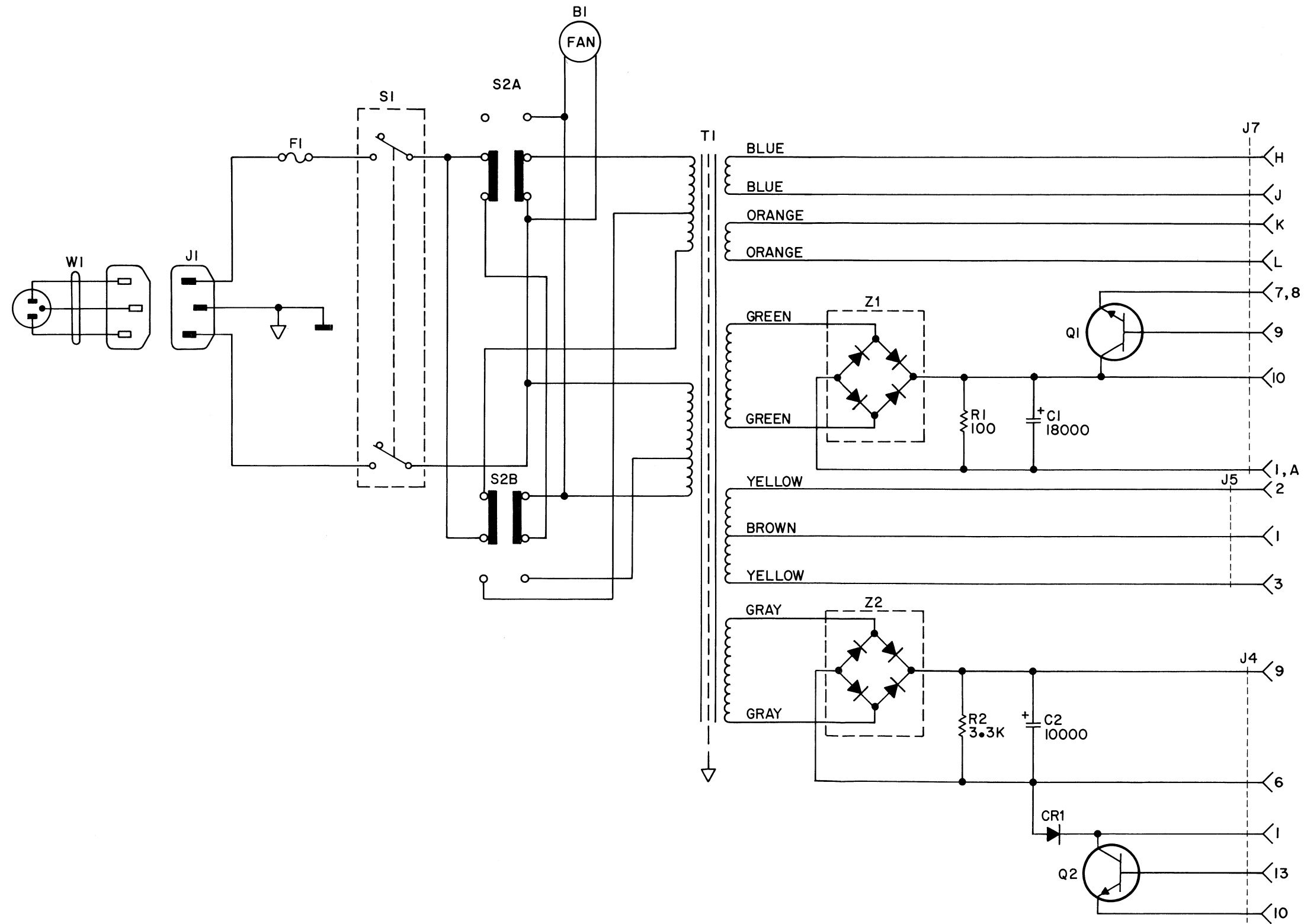


Figure 3-9. Chassis Wiring Schematic Diagram

Chapter 4

Replaceable Parts

Introduction

This chapter lists the printer's replaceable parts. The electrical parts are listed in order of component designators for any particular assembly. Each mechanical part has a reference number. These numbers refer to the numbers on Figure 3-5.

ABBREVIATIONS

Ag silver	ID inside diameter	ns nanosecond(s) = 10 ⁻⁹ seconds	SPDT single-pole double-throw
Al Aluminum	imp impregnated	nsr not separately replaceable	SPST single-pole single-throw
A Ampere(s)	incd incandescent		
Au gold	ins insulation(ed)		
C capacitor	kΩ kilohm(s) = 10 ⁺³ ohms	Ω ohm(s)	Ta tantalum
cer ceramic	kHz kilohertz = 10 ⁺³ hertz	obd order by description	TC temperature coefficient
coef coefficient		OD outside diameter	TiO ₂ titanium dioxide
com common	L inductor	p peak	tog toggle
comp composition	lin linear taper	pA picoampere(s)	tol tolerance
conn connection	log logarithmic taper	pc printed circuit	trim trimmer
		pF picofarad(s) = 10 ⁻¹² farads	TSTR transistor
dep deposited	mA milliampere(s) = 10 ⁻³ amperes	piv peak inverse voltage	V volt(s)
DPDT double-pole double-throw	MHz megahertz = 10 ⁺⁶ hertz	p/o part of	vacw alternating current
DPST double-pole single-throw	MΩ megohm(s) = 10 ⁺⁶ ohms	pos position(s)	working voltage
	met film metal film	poly polystyrene	var variable
elect electrolytic	mfr manufacturer	pot potentiometer	vdw direct current working voltage
encap encapsulated	ms millisecond	p-p peak-to-peak	
	mtg mounting	ppm parts per million	W watt(s)
F farad(s)	mV millivolt(s) = 10 ⁻³ volts	prec precision (temperature coefficient, long term stability, and/or tolerance)	w/ with
FET field effect transistor	μF microfarad(s)		wiv working inverse voltage
fxd fixed	μs microsecond(s)		w/o without
	μV microvolt(s) = 10 ⁻⁶ volts		ww wirewound
GaAs gallium arsenide	mV Mylar®	R resistor	* optimum value selected at
GHz gigahertz = 10 ⁺⁹ hertz	nA nanoampere(s) = 10 ⁻⁹ amperes	Rh rhodium	factory, average value
gd guard(ed)	NC normally closed	rms root-mean-square	shown (part may be omitted)
Ge germanium	Ne neon	rot rotary	** no standard type number
grd ground(ed)	NO normally open		assigned (selected or
H henry(ies)	NPO negative positive zero	Se selenium	special type
Hz hertz (cycle(s) per second)	(zero temperature coefficient)	sect section(s)	
		Si silicon	
		sl slide	

©Dupont de Nemours

DECIMAL MULTIPLIERS

Prefix	Symbols	Multiplier	Prefix	Symbols	Multiplier
tera	T	10 ¹²	centi	c	10 ⁻²
giga	G	10 ⁹	milli	m	10 ⁻³
mega	M or Meg	10 ⁶	micro	μ	10 ⁻⁶
kilo	K or k	10 ³	nano	n	10 ⁻⁹
hecto	h	10 ²	pico	p	10 ⁻¹²
deka	da	10	femto	f	10 ⁻¹⁵
deci	d	10 ⁻¹	atto	a	10 ⁻¹⁸

DESIGNATORS

A assembly	FL filter	PU recording head	U integrated circuit
B motor	HR heater	Q transistor	V vacuum tube, neon bulb,
BT battery	J jack	R resistor	photocell, etc.
C capacitor	K relay	RT thermistor	W cable
CR diode	L inductor	S switch	X socket
DL delay line	LS speaker, horn	T transformer	XDS lampholder
DS lamp	M meter	TB terminal board	XF fuseholder
E misc electronic part	MP mechanical part	TC thermocouple	Y crystal
F fuse	P plug	TP test point	Z network

Rev K

STD-LL-50442

4-2 Replaceable Parts

Table 4-1. Replaceable Parts

REFERENCE DESIGNATOR	-hp- PART NO.	TQ	DESCRIPTION	MFR.	MFR. PART NO.
A3	09866-66503	1	LOW VOLTAGE POWER SUPPLY		
C1, C2	0180-2561	2	C-F: 250UF		
C3, C4	0180-1746	3	C-F: 15UF, 20V		
C5	0160-3456	1	C-F: .001, 1KV		
C6	0150-0093	1	C-F: .01UF, 100V		
C7	0180-0104	3	C-F: 200UF, 15V		
C8	0180-0197	1	C-F: 2.2UF, 35V		
C9	0180-1746		C-F: 15UF, 20V		
C10, C11	0180-0104		C-F: 200UF, 15V		
CR1-CR10	1901-0045	12	Diode: Si, .75A, 100V		
CR11	1901-0040	3	Diode: Si, .05A, 30V		
CR12	1902-3104	1	Diode: Bkdn, 5.62V		
CR13	1902-0041	1	Diode: Si, 5.11V		
CR14	1901-0040		Diode: Si, .75A, 100V		
CR15	1902-0049	1	Diode: Bkdn, 6.19V		
CR16	1901-0045		Diode: Si, .05A, 30V		
CR17	1901-0045		Diode: Si, .75A, 100V		
F1	2110-0454	1	Fuse: Ceramic		
Q1	1853-0396	1	XSTR: 2N4899		
Q2	1884-0082	1	Thyristor		
Q3	1854-0019	1	XSTR: Si, NPN		
Q4, Q5	1854-0071	2	XSTR: Si, NPN		
R*1	See Table 3-2	1	R-F: Padded value		
R3	0698-4434	1	R-F: 2320 OHM, 1%		
R4	0684-2221	1	R-F: 2200 OHM, 10%		
R5	0698-0084	1	R-F: 2150 OHM, 1%		
R6	0684-1011	2	R-F: 100 OHM, 10%		
R7	0687-1001	1	R-F: 10 OHM, 10%		
R8	0684-1031	1	R-F: 10K, 10%		
R9	0698-3442	1	R-F: 237 OHM, 1%		
R10	0811-1827	1	R-F: .1 OHM, 3W, 10%		
R11	0684-1021	1	R-F: 1000 OHM, 10%		
R12	0684-1011		R-F: 100 OHM, 10%		
R13	0687-1021	1	R-F: 1000 OHM, 10%		
R14, R20	0757-0274	2	R-F: 1021 OHM, 1%		
R15, R21	0684-4721	2	R-F: 4700 OHM, 10%		
R16	0684-3931	1	R-F: 39K, ¼W 10%		
R17	0684-5621	1	R-F: 5600 OHM, 10%		
R18	0684-4711	1	R-F: 470 OHM, 10%		
R19	0684-1511	1	R-F: 150 OHM, 10%		
R22	0684-4721		R-F: 4700 OHM, 10%		
R2	0684-4731	1	R-F: 47K, 10%		
U1, U2	1826-0117	2	IC: Linear		
U3	1820-0196	1	IC: U5R7723393		
U4	1820-0203	1	IC: Opr Ampl		
U5	1820-0583	1	IC: DM74LO0		
	0403-0213	2	Extr: PC Bd, Orn		
A5	09866-66505	1	MOTOR DRIVE ASSEMBLY		
C1, C2	0180-2082	2	C-F: 4000UF, 25V		
CR1 - CR4	1901-0045	4	Diode: Si, .75A, 100V		
Q1	1853-0396	2	XSTR: 2N4899		
Q2	1854-0072	2	XSTR: 2N3054		
Q3	1853-0396		XSTR: 2N4899		
Q4	1854-0072		XSTR: 2N3054		
Q5	1853-0281	4	XSTR: 2N2907A		
Q6	1854-0527	2	XSTR: 2N2895		

Table 4-1. Replaceable Parts (cont.)

REFERENCE DESIGNATOR	-hp- PART NO.	TQ	DESCRIPTION	MFR.	MFR. PART NO.
A5	09866-66505	1	MOTOR DRIVE ASSEMBLY (cont'd)		
Q7	1853-0281		XSTR: 2N2907A		
Q8	1854-0527		XSTR: 2N2895		
Q9, Q10	1853-0281		XSTR: N2907A		
R1 - R4	0811-1655	4	R-F: 10 OHM		
R5	0684-1011	4	R-F: 100 OHM		
R6	0684-1021	4	R-F: 1000 OHM		
R7	0684-1011		R-F: 100 OHM		
R8	0684-1021		R-F: 1000 OHM		
R9	0684-1011		R-F: 100 OHM		
R10	0684-1021		R-F: 1000 OHM		
R11	0684-1011		R-F: 100 OHM		
R12	0684-1021		R-F: 1000 OHM		
R13	0687-1521	2	R-F: 1500 OHM		
R14	0687-3321	2	R-F: 3.3K		
R15	0687-1521		R-F: 1500 OHM		
R16	0687-3321		R-F: 3.3K		
R17	0684-2221	2	R-F: 2200 OHM		
R18	0684-1231	2	R-F: 12K		
R19	0684-2221		R-F: 2200 OHM		
R20	0684-1231		R-F: 12K		
Z1	1901-0638	1	Diode Ass'y: Si, 200V		
	0403-0215	2	Extr: PC Bd, Grn		
	09865-26505	1	PC BD: Motor Drive		
	09202-04602	1	Screen, Filter		
	09866-22001	1	Casting, Rear		
	09866-60301	1	Plate, Outer Ass'y		
	09866-60408	1	Connector Rear Ass'y		
	09866-61601	1	Cable I/O Ass'y		
	09866-61602	1	Cable Power Ass'y		
	1400-0084	1	Holder Fuse		
	3150-0223	1	Filter, Foam		
	3160-0262	1	Fan, Tub Axial		
	5040-5833	1	Shroud, Fan		
	9100-3295	1	XFMR Power		
	09866-67904	1	CHASSIS, MAIN ASS'Y		
C1	0180-2560	1	C-F: 18000UF		
C2	0180-2559	1	C-F: 10000UF		
CR1	1901-0684	1	Diode: Si 100V		
Q1	1854-0458	1	XSTR		
Q2	1853-0340	1	XSTR		
R1	0598-3620	1	R-F: 100 OHM		
R2	0764-0003	1	R-F: 3.3K		
Z1	1901-0261	1	Diode: Si, 100V		
Z2	1906-0008	1	Rect		
	09820-27902	10	Stud, Side Panel		
	09866-00101	1	Deck Main		
	09866-00501	1	Angle Right		
	09866-00502	1	Angle Left		
	09866-23201	2	Mount		
	09866-24102	1	Cover Left Side		
	09866-24103	1	Cover Right Side		
	09866-61603	1	Cable Ass'y Main		

4-4 Replaceable Parts

Table 4-1. Replaceable Parts (cont.)

REFERENCE DESIGNATOR	-hp- PART NO.	TQ	DESCRIPTION	MFR.	MFR. PART NO.
	09866-67904	1	CHASSIS, MAIN ASS'Y (cont'd)		
	09866-66500	1	PC Ass'y, Motherboard		
	09866-66503	1	PC Ass'y, Low Voltage		
	09866-69504	1	PC Ass'y, PNT Supply		
	09866-67907	1	Panel Rear Ass'y		
	1200-0043	2	Insul-XSTR: Mtg		
	1200-0080	2	Insulator, Diode		
	3101-1802	1	Switch Ass'y		
	3101-1784	1	Switch, ON-OFF		
	3101-1609	1	Switch, Line Voltage		
	3101-1767	1	Switch, 'Paper Advance'		
	5040-5831	1	Foot, Left Rear		
	5040-5832	1	Foot, Right Rear		
	5040-7037	2	Foot		
	09866-01201	1	Strap-Heat Sink		
	09866-01208	2	Brkt, Rear		
	09866-01209	1	Brkt, Right Front		
	09866-01211	1	Brkt, Right Center		
	09866-01212	1	Brkt, Left Center		
	09866-01213	1	Brkt, Right Rear		
	09866-01214	1	Brkt, Left Rear		
	09866-01215	1	Brkt, Left Front		
	09866-04101	1	Cover, Bottom		
	09866-04102	1	Cover, Top		
	09866-04308	1	Plt Head LH		
	09866-04309	1	Plt Head RH		
	09866-06801	1	Guide Paper, Head		
	09866-08601	2	Arm Pivot		
	09866-21102	1	Heat Sink Right		
	09866-21103	1	Heat Sink Left		
	09866-21104	2	Heat Sink Center		
	09866-21201	1	Bar Load		
	09866-22301	8	Holder Sprg		
	09866-23701	1	Pivot Rod		
	09866-24709	1	Spacer Right		
	09866-24710	1	Spacer Left		
	09866-61606		Cable-External		
	09866-61610	1	Cable Ass'y: 9810A		
	09866-61620	1	Cable Ass'y: 9820A		
	09866-61630	1	Cable Ass'y: 9830A		
	09866-69501	1	PC Ass'y: Input Logic		
	09866-69502	1	PC Ass'y: Control Logic		
	09866-66505	1	PC Ass'y: Motor Drive		
	09866-69506	1	PC Ass'y: Row Data		
	09866-67903	1	Bucket Ass'y		
	09866-67904	1	Chassis Main Ass'y		
	09866-67908	4	Head Ass'y		
	0370-2471	1	Key-Rect, Paper		
	1460-1367	8	Spring Compression		
	1500-0306	2	Cam-Adjusting		
	1600-0347	1	Brk Left Rear		
	2190-0142	2	Washer-Flat		
	3030-0353	8	Set Screw		
	4040-0504	1	Dust Cover		
	4040-0505	1	Dust Cover (9830A)		
	4040-0944	1	Panel-Front (9866A)		
	4040-1058	1	Front Panel (9866B)		
	5040-7044	10	PC Guide		
	7120-2785	1	Plate-Patent		
	7120-2988	1	NPL-Front		
	7120-3027	1	Label-Paper Load		
	7120-3185	1	Label-Caution		
	7120-3315	1	Plate-Serial		
	7120-5016	1	Plate-Serial (9866B)		
	8120-1378	1	Cable-AC Power		
	8120-1575	1	Cable Ass'y		

Table 4-1. Replaceable Parts (cont.)

Exploded View Parts List (See Figure 3-5)

REFERENCE DESIGNATOR	-hp- PART NO.	TQ	DESCRIPTION	MFR.	MFR. PART NO.
1	09866-60005	1	Motor-Connector Ass'y		
	1400-0249		Tie-Wrap		
2	2680-0103	4	Screw, #10 Pozidrive		
3	2190-0034	4	Washer, #10 Splitlock		
4	2510-0111	4	Screw, #8 x 3/4" pozidrive		
5	2190-0073	4	Washer, #8 Splitlock		
6	5040-7404	1	Block, Motor Mount		
7	09866-27001	2	Pivot, Link		
8	09866-60004	2	Link-Bearing Ass'y		
9	2510-0107	8	Screw, #8 Pozidrive		
10	1530-1719		Plate, Side (RH)		
11	09866-60002	2	Cone-Bearing Ass'y		
12	09866-04701	2	Spacer		
13	2190-0918	2	Washer, #6 Splitlock		
14	2360-0201	2	Screw, #6 Pozidrive		
15	09866-26803	1	Bucket, Front		
16	09866-26801	1	Bucket, Bottom		
17	3101-1802	1	Switch, Out of Paper		
18	2200-0139	2	Screw, #4 x 1/4" Pozidrive		
19	3050-0716	2	Washer, #4 Flat		
20	2190-0003	2	Washer, #4, Splitlock		
21	2200-0143	2	Screw, #4 x 3/8" Pozidrive		
22	0624-0297	1	Screw, Tri-oral		
23	09866-60003	1	Platen Ass'y		
24	4320-0263	1	Platen, Lower		
25	09866-26802	1	Bucket, Back		
26	09866-24101	1	Lid Ass'y		
27	09866-01219	1	Bracket, Latch		
28	2260-0003	2	Locknut, #4 Hex		
29	0400-0002	1	Rubber Grommet		
30	09866-69201	1	Pin Ass'y		
31	4320-0262	1	Roller, Paper		
32	1530-1720	1	Plate, Left-Side		
33	2360-0184	2	Screw, #6 Flathead		
35	5060-7437	2	Gear Ass'y		
36	2190-0142	2	Washer, #6 Flat		
37	2190-0918	2	Washer, #6 Splitlock		
38	2360-0197	2	Screw, #6 Pozidrive		
39	1500-0342	2	Belt, Drive		
40	09866-06801	1	Guide, Paper		
41	1460-0565	8	Spring, Load		
42	2360-0316	10	Screw, #6 Flathead		
43	2360-0203	2	Screw, #6 x 5/8" Pozidrive		
44	09866-04309	1	Plate, Head (RH)		
45	09866-04308	1	Plate, Head (LH)		
46	1500-0306	2	Adjusting Cam		
47	0590-0025	2	Hex-Nut, Selflocking		
48	09866-21201	1	Load Bar		
49	09866-23701	1	Pivot Rod		
50	09866-67908	4	Print Head Ass'y (A7)		
51	09866-01208	2	Tear Bracket		
52	2200-0142	2	Screw, #4 x 5/16" Flathead		
53	2190-0724	2	Washer, External Cone		
54	09866-60006	1	Heat Sink Ass'y (A8)		
55	09866-22301	8	Load Screw		



SALES & SERVICE OFFICES

UNITED STATES

ALABAMA
8290 Whitesburg Dr. S.E.
P.O. Box 4207
Huntsville 35802
Tel: (205) 881-4591
TWX: 810-726-2204
Medical Only
228 W. Valley Ave.
Room 302
Birmingham 35209
Tel: (205) 879-2081/2

ARIZONA
2336 E. Magnolia St.
Phoenix 85034
Tel: (602) 244-1361
TWX: 910-951-1331
2424 East Aragon Rd.
Tucson 85706
Tel: (602) 889-4661

ARKANSAS
Medical Service Only
Little Rock 72205
Tel: (501) 664-8773

CALIFORNIA
1430 East Orangethorpe Ave.
Fullerton 92631
Tel: (714) 870-1000
TWX: 910-592-1288
3939 Lankershim Boulevard
North Hollywood 91604
Tel: (213) 877-1282
TWX: 910-499-2170
6305 Arizona Place
Los Angeles 90045
Tel: (213) 649-2511
TWX: 910-328-6147

Los Angeles
Tel: (213) 776-7500
3003 Scott Boulevard
Santa Clara 95050
Tel: (408) 249-7000
TWX: 910-338-0518

Ridgcrest
Tel: (714) 446-6165
2220 Watt Ave.
Sacramento 95825
Tel: (916) 482-1463
TWX: 910-367-2092

9606 Aero Drive
P.O. Box 23333
San Diego 92123
Tel: (714) 279-3200
TWX: 910-335-2000
Calculators Only
601 California St.
San Francisco 94108
Tel: (415) 989-8470

COLORADO
5600 South Ulster Parkway
Englewood 80110
Tel: (303) 771-3455
TWX: 910-935-0705

CONNECTICUT
12 Lunar Drive
New Haven 06525
Tel: (203) 389-6551
TWX: 710-465-2029

FLORIDA
P.O. Box 24210
2806 W. Oakland Park Blvd.
 Ft. Lauderdale 33307
Tel: (305) 731-2020
TWX: 510-955-4099

Jacksonville
Medical Service Only
Tel: (904) 725-6333
12 Lunar Drive
Orlando 32809
Tel: (305) 859-2900
TWX: 810-850-0113
21 East Wright St.
Pensacola 32501
Tel: (904) 434-3081

GEORGIA
P.O. Box 28234
450 Interstate North
Atlanta 30328
Tel: (404) 434-4000
TWX: 810-766-4890

HAWAII
2875 So. King Street
Honolulu 96814
Tel: (808) 955-4455

ILLINOIS
5500 Howard Street
Skokie 60076
Tel: (312) 677-0400
TWX: 910-223-3613
St. Joseph
Tel: (217) 469-2133
INDIANA
7301 North Shadeland Ave.
Indianapolis 46250
Tel: (317) 842-1000
TWX: 810-260-1796

IOWA
1902 Broadway
Iowa City 52240
Tel: (319) 338-9466
Night: (319) 338-9467

KANSAS
Derby
Tel: (316) 267-3655

LOUISIANA
P.O. Box 840
3214 Williams Boulevard
Kenner 70062
Tel: (504) 721-6201
TWX: 810-955-5524

KENTUCKY
Medical/Calculator Only
8003 Troutwood Court
Louisville 40291
Tel: (502) 426-4341

MARYLAND
6707 Whitestone Road
Baltimore 21207
Tel: (301) 944-5400
TWX: 710-862-9157

4 Choke Cherry Road
Rockville 20850
Tel: (301) 948-6370
TWX: 710-828-9685

710-828-0487
P.O. Box 1648
2 Choke Cherry Road
Rockville 20850
Tel: (301) 948-6370
TWX: 710-828-9684

MASSACHUSETTS
32 Hartwell Ave.
Lexington 02173
Tel: (617) 861-8960
TWX: 710-326-6904

MICHIGAN
23855 Research Drive
Farmington 48024
Tel: (313) 476-6400
TWX: 810-242-2900

MINNESOTA
2400 N. Prior Ave.
Roseville 55113
Tel: (612) 636-0700
TWX: 910-563-3734

MISSISSIPPI
Jackson
Medical Service Only
Tel: (601) 982-9363

MISSOURI
11131 Colorado Ave.
Kansas City 64137
Tel: (816) 763-8000
TWX: 910-771-2087
148 Weldon Parkway
Maryland Heights 63043
Tel: (314) 567-1455
TWX: 510-764-0830

NEBRASKA
Omaha 68144
Tel: (402) 333-6017

NEW JERSEY
W. 120 Century Rd.
Paramus 07652
Tel: (201) 265-5000
TWX: 910-490-4951

NEW MEXICO
P.O. Box 11634
Station E
11300 Lomas Blvd. N.E.
Albuquerque 87123
Tel: (505) 292-1330
TWX: 910-989-1185

156 Wyatt Drive
Las Cruces 88001
Tel: (505) 526-2485
TWX: 910-983-0550

NEW YORK
6 Automation Lane
Computer Park
Albany 12205
Tel: (518) 458-1550
TWX: 710-441-8270

Calculators Only
1251 Avenue of the Americas
Floor 32 - Suite 3296
New York City 10020
Tel: (212) 265-5575

New York City
Manhattan, Bronx
Contact Paramus, NJ Office
Tel: (201) 265-5000
Brooklyn, Queens, Richmond
Contact Woodbury, NY Office
Tel: (516) 921-0300

201 South Avenue
Poughkeepsie 12601
Tel: (914) 454-7330
TWX: 510-248-0012
39 Saginaw Drive
Rochester 14623
Tel: (716) 473-9500
TWX: 510-253-5981

5858 East Molloy Road
Syracuse 13211
Tel: (315) 455-2486
TWX: 710-541-0482

1 Crossways Park West
Woodbury 11797
Tel: (516) 921-0300
TWX: 510-221-2168

NORTH CAROLINA
P.O. Box 5188
1923 North Main Street
High Point 27262
Tel: (919) 885-8101
TWX: 510-926-1516

OHIO
16500 Sprague Road
Cleveland 44130
Tel: (216) 243-7300
Night: 243-7305
TWX: 810-423-9431

330 Progress Rd.
Dayton 45449
Tel: (513) 859-8202
TWX: 810-459-1925
1041 Kingsmill Parkway
Columbus 43229
Tel: (614) 436-1041

OKLAHOMA
P.O. Box 32008
Oklahoma City 73132
Tel: (405) 721-0200
TWX: 910-830-6862

OREGON
17890 SW Boones Ferry Road
Tualatin 97062
Tel: (503) 620-3350
TWX: 910-467-8714

PENNSYLVANIA
111 Zeta Drive
Pittsburgh 15238
Tel: (412) 782-0400
Night: 782-0401
TWX: 710-795-3124
1021 8th Avenue
King of Prussia Industrial Park
King of Prussia 19406
Tel: (215) 265-7000
TWX: 510-660-2670

SOUTH CAROLINA
6941-D N. Trenholm Road
Columbia 29260
Tel: (803) 782-6493

TENNESSEE
Memphis
Medical Service Only
Tel: (901) 274-7472

Nashville
Medical Service Only
Tel: (615) 244-5448

TEXAS
P.O. Box 1270
201 E. Arapaho Rd.
Richardson 75080
Tel: (214) 231-6101
TWX: 910-867-4723

P.O. Box 27409
6300 Westpark Drive
Suite 100
Houston 77027
Tel: (713) 781-6000
TWX: 910-881-2645
205 Billy Mitchell Road
San Antonio 78226
Tel: (512) 434-8241
TWX: 910-871-1170

UTAH
2160 South 3720 West Street
Salt Lake City 84119
Tel: (801) 487-0715

VIRGINIA
Medical Only
P.O. Box 12778
No. 7 Koger Exec. Center
Suite 212
Norfolk 23502
Tel: (804) 497-1026/7
P.O. Box 9854
2914 Hungary Springs Road
Richmond 23228
Tel: (804) 285-3431
TWX: 710-956-0157

WASHINGTON
Bellevue Office Pk
1203-114th SE
Bellevue 98004
Tel: (206) 454-3971
TWX: 910-443-2446

WEST VIRGINIA
Medical/Analytical Only
Charleston
Tel: (304) 345-1640

WISCONSIN
9004 West Lincoln Ave.
West Allis 53227
Tel: (414) 541-0550

FOR U.S. AREAS NOT LISTED:
Contact the regional office
nearest you: Atlanta, Georgia.
North Hollywood, California.
Rockville, (4 Choke Cherry Rd.)
Maryland. Skokie, Illinois.
Their complete addresses
are listed above.

*Service Only

CANADA

ALBERTA
Hewlett-Packard (Canada) Ltd.
11748 Kingsway Ave.
Edmonton T5G 0X5
Tel: (403) 452-3670
TWX: 610-831-2431
Hewlett-Packard (Canada) Ltd.
915-42 Avenue S.E. Suite 102
Calgary T2G 1Z1
Tel: (403) 287-1672

BRITISH COLUMBIA
Hewlett-Packard (Canada) Ltd.
837 E. Cordova Street
Vancouver V6A 3R2
Tel: (604) 254-0531
TWX: 910-922-5059

MANITOBA
Instrumentación
Henrik A. Langebaek & Kier S.A.
Carrera 7 No. 48-59
Apartado Aéreo 6287
Bogotá, D.E.
Tel: 25-84-70-000 (0512)
Cable: HEWPACK Ponto Alegre
Cable: AARIS Bogotá
Tel: 44-000INSTCO

COSTA RICA
Cienficha Costarricense S.A.
Apartado 10159
San José
Tel: 21-86-13
Cable: GALGUR San José

GUATEMALA
IPESA
Avenida La Reforma 3-48.
Zona 9
Guatemala
Tel: 63627, 64786
Tel: 4192 TELTRO GU

NOVA SCOTIA
Hewlett-Packard (Canada) Ltd.
800 Windmill Road
Dartmouth B3B 1L1
Tel: (902) 469-7820

ONTARIO
Hewlett-Packard (Canada) Ltd.
1785 Woodward Dr.
Ottawa K2C 0P9
Tel: (613) 225-6530
TWX: 610-562-8968
Hewlett-Packard (Canada) Ltd.
6877 Goreway Drive
Mississauga L4V 1L9
Tel: (416) 678-9430
TWX: 610-492-4246

QUEBEC
Hewlett-Packard (Canada) Ltd.
275 Hymus Blvd.
Pointe Claire H9R 1G7
Tel: (514) 697-4232
TWX: 610-422-3022
TLX: 05-821521 HPCL

Hewlett-Packard (Canada) Ltd.
2376 Galvani Street
Ste-Foy G1N 4G4
Tel: (418) 688-8710

FOR CANADIAN AREAS NOT LISTED:
Contact Hewlett-Packard (Canada)
Ltd. in Mississauga.

CENTRAL AND SOUTH AMERICA

ARGENTINA
Hewlett-Packard Argentina
S.A. C. Ltda.
Lavalle 1171-3 Piso
Buenos Aires
Tel: 35-0436, 35-0627, 35-0341
Telex: 012-1009
Cable: HEWPACK ARG
BOLIVIA
Stambuk & Mark (Bolivia) Ltda
Av. Mariscal. Santa Cruz 1342
La Paz
Tel: 40626, 53163, 52421
Telex: 3560014
Cable: BUKMAR

BRAZIL
Hewlett-Packard Do Brasil
i E C. Ltda.
Rua Frei Caneca, 1. 152-Bela Vista
01307-**Sao Paulo**-SP
Tel: 288-71-11, 287-81-20,
287-61-93
Telex: 309151 2 3
Cable: HEWPACK Sao Paulo

Hewlett-Packard Do Brasil
i E C. Ltda.
Praca Dom Feliciano, 78-8º
andar (Sala 806-B)
9000-**Pôrto Alegre**-RS
Tel: 25-84-70-000 (0512)
Cable: HEWPACK Ponto Alegre
Hewlett-Packard Do Brasil
i E C. Ltda.
Rua Siqueira Campos, 53. 4º
andar Copacabana
2000-**Rio de Janeiro**-GB
Tel: 257-80-94-000 (021)
Telex: 2100 79 HEWPACK
Cable: HEWPACK
Rio de Janeiro

CHILE
Calcagni y Metcalfe Ltda
Calle Lira 81. Oficina 5
Casilla 2118
Santiago, 1
Tel: 398613
Cable: CALMET

COLOMBIA
Instrumentación
Henrik A. Langebaek & Kier S.A.
Carrera 7 No. 48-59
Apartado Aéreo 6287
Bogotá, D.E.
Tel: 25-84-70-000 (0512)
Cable: HEWPACK Ponto Alegre
Cable: AARIS Bogotá
Tel: 44-000INSTCO

COSTA RICA
Cienficha Costarricense S.A.
Apartado 10159
San José
Tel: 21-86-13
Cable: GALGUR San José

GUATEMALA
IPESA
Avenida La Reforma 3-48.
Zona 9
Guatemala
Tel: 63627, 64786
Tel: 4192 TELTRO GU

MEXICO
Hewlett-Packard Mexicana.
S.A. de C.V.
Torres Adalid No. 21. 11. Piso
Col del Valle
México 12, D.F.
Tel: 45-78-06, 45-55-46
Telex: 017-74-507
Hewlett-Packard Mexicana.
S.A. de C.V.
Ave. Constitución No. 2184
Monterrey, N.L.
Tel: 48-71-32, 48-71-84

NICARAGUA
Roberto Terán G
Apartado Postal 689
Edificio Terán
Managua
Tel: 3451, 3452
Cable: ROTERAN Managua

PANAMA
Electro Baiboa S.A.
P.O. Box 4929
Calle Samuel Lewis
Ciudad de Panamá
Tel: 64-2700
Telex: 3431103 Curunda.
Canal Zone
Cable: ELECTRON Panama

PERU
Compañía Electro Médica S.A.
Ave. Enrique Canaval 312
San Isidro
Casilla 1030
Lima
Tel: 22-3900
Cable: ELMED Lima

PUERTO RICO
Hewlett-Packard, Inc.
P.O. Box 5167
Ponce de León 154
Pda. 3-PTA de Tierra
San Juan 00906
Tel: (809) 725-3342, 722-3342
Cable: SATRONICS San Juan
Tel: SATRON 3450 332

URUGUAY
Pablo Ferrando S.A.
Comercial e Industrial
Avenida Italia 2877
Casilla de Correo 370
Montevideo
Tel: 40-3102
Cable: RADIUM Montevideo

VENEZUELA
Hewlett-Packard de Venezuela
C.A.
Apartado 50933
Edificio Segre
Tercera Transversal
Los Rioses Norte
Caracas 107
Tel: 35-00-11
Telex: 21146 HEWPACK
Cable: HEWPACK Caracas

FOR AREAS NOT LISTED, CONTACT:
Hewlett-Packard
Inter-Américas
3200 Hillview Ave.
Palo Alto, California 94304
Tel: (415) 498-1501
TWX: 910-373-1260
Cable: HEWPACK Palo Alto
Telex: 034-8300, 034-8493

EUROPE

AUSTRIA

Hewlett-Packard Ges m b H
Handelska 52 3
P O Box 7
A-1205 **Vienna**
Tel: (0222) 35 16 20 to 29
Cable: HEWPAK Vienna
Telex: 75923 hewpak a

BELGIUM

Hewlett-Packard Benelux
S A N V
Avenue de Col-Vert. 1.
(Groenkraaglaan)
B-1170 **Brussels**
Tel: (02) 672 22-40
Cable: PALOBEN Brussels
Telex: 23 494 paloben bru

DENMARK

Hewlett-Packard A/S
Datavej 52
DK-3460 **Birkedal**
Tel: (02) 81 66 40
Cable: HEWPAK AS
Telex: 166 40 npas
Hewlett-Packard A/S
Navevej 1
DK-8600 **Silkeborg**
Tel: (06) 82 71 66
Telex: 166 40 np as
Cable: HEWPAK AS

FINLAND

Hewlett-Packard Oy
Nankkousentie 5
P O Box 6
SF-00211 **Helsinki** 21
Tel: 6923031
Cable: HEWPAK OY Helsinki
Telex: 12-15363

FRANCE

Hewlett-Packard France
Quartier de Courtauboeuf
Boite Postale No. 6
F-91401 **Orsay**
Tel: (1) 907 78 25
Cable: HEWPAK Orsay
Telex: 60048
Hewlett-Packard France
Agence Regionale
Chemin des Mouilles
Boite Postale No. 12
F-69130 **Ecully**
Tel: (78) 33 81 25
Cable: HEWPAK Ecully
Telex: 31 617
Hewlett-Packard France
Agence Regionale
Zone Aeronautique
Avenue Clement Ader
F-31770 **Colomiers**
Tel: (61) 78 11 55
Telex: 51957

Hewlett-Packard France
Agence Regionale
Centre d aviation generale
F-13721 **Aéroport de Marignane**
Tel: (91) 89 12 36
TWX: 41770 F

Hewlett-Packard France
Agence Regionale
63 Avenue de Rochester
F-35000 **Rennes**
Tel: 74912 F
Telex: 74 912 F
Hewlett-Packard France
Agence Regionale
74 Allée de la Robertsau
F-67000 **Strasbourg**
Tel: (089) 601 30 21
Telex: 89141
Cable: HEWPAK STRBG

Medical/Calculator Only
Hewlett-Packard France
Agence Regionale
Centre Vauban
201, rue Colbert
Entrée 2Z
F-59000 **Lille**
Tel: (20) 51 44 14

GERMAN FEDERAL REPUBLIC

Hewlett-Packard GmbH
Vertriebszentrale Frankfurt
Bernersstrasse 111
Postfach 560 140
D-6000 **Frankfurt** 56
Tel: (0611) 50 04-1
Cable: HEWPAKSA Frankfurt
Telex: 41 32 49 fra

Hewlett-Packard GmbH
Technisches Bureau Böttingen
Herrenbergerstrasse 130
D-70303 **Böttingen**, Württemberg
Tel: (07031) 567-1
Cable: HEPAK Böttingen
Telex: 0726579 bbn

Hewlett-Packard GmbH
Technisches Bureau Dusseldorf
Vogelsanger Weg 38
D-4000 **Dusseldorf**
Tel: (0211) 63 80 31/5
Telex: 85/86 533 hppd d

Hewlett-Packard GmbH
Technisches Bureau Hamburg
Wendenstrasse 23
D-2000 **Hamburg** 1
Tel: (040) 24 13 93
Cable: HEWPAKSA Hamburg
Telex: 21 63 032 hpph d

Hewlett-Packard GmbH
Technisches Bureau Hannover
Mellendorfer Strasse 3
D-3000 **Hannover-Kleefeld**
Tel: (0511) 55 60 46
Telex: 930 3259

Hewlett-Packard GmbH
Technisches Bureau Nuremberg
Neumeyer Str. 90
D-8500 **Nuremberg**
Tel: (0911) 56 30 83/85
Telex: 0623 860

Hewlett-Packard GmbH
Technisches Bureau München
Unterhachinger Strasse 28
ISAR Center
D-8012 **Ottobrunn**
Tel: (089) 601 30 61/7
Telex: 52 49 85
Cable: HEWPAKSA München
(West Berlin)

Hewlett-Packard GmbH
Technisches Bureau Berlin
Keith Strasse 2-4
D-1000 **Berlin** 30
Tel: (030) 24 90 86
Telex: 18 34 05 hpbld d

GREECE

Kostas Karayannis
18, Ermou Street
GR-Athens 126
Tel: 3230-303 Sales/SVC
3230-305 Adm. Order Proc
Cable: RAKAR Athens
Telex: 21 59 62 Hkr gr
Hewlett-Packard S A
Mediterranean & Middle East
Operations
35 Kolokotroni Street
Platia Kefallariou
GR-Kifissia **Athens**
Tel: 8080337, 8080359,
8080429, 8018693
Cable: HEWPAKSA Athens
Analytical Only
"INTECO" G. Papathanassiou & Co.
Marni 17
GR - Athens 103
Tel: 521 915
Cable: INTEKMA
Telex: 21 5329 INTE GR

Medical Only
Technomed Hellas Ltd.
52, Skoufa Street
GR - Athens 135
Tel: 828 972
Cable: ETALAK Athens
Telex: 21-4693 ETAL GR

IRELAND

Hewlett-Packard Ltd
King Street Lane
Winners, Wokingham
GB-Berkshire RG11 5AR
Tel: Wokingham 784774
Telex: 847778-848179

Hewlett-Packard Ltd
The Graftons
Stamford New Road
GB-Altrincham, Cheshire
Tel: (061) 928-9021
Telex: 668068

ITALY

Hewlett-Packard Italiana S.p.A.
Via Amerigo Vespucci 2
I-20124 **Milan**
Tel: (02) 6251 (10 lines)
Cable: HEWPAKMIT Milan
Telex: 32046

Hewlett-Packard Italiana S.p.A.
Via Pietro Maroncelli 40
(ang. Via Visentini)
I-35100 **Padova**
Tel: 66 48 88
Telex: 32046 via Milan

Medical Only
Hewlett-Packard Italiana S.p.A.
Via Medaglie d'Oro, 2
I-56100 **Pisa**
Tel: (050) 2 32 04
Telex: 32046 via Milan

Hewlett-Packard S.p.A.
Via G. Armetino 10
I-00143 **Rome-Eur**
Tel: (6) 5912544/5
Telex: 61514
Cable: HEWPAKMIT Rome
Hewlett-Packard Italiana S.p.A.
Via San Quintino, 46
I-10121 **Turin**
Tel: 53 02 64/54 84 68
Telex: 32046 via Milan

Medical/Calculators Only
Hewlett-Packard Italiana S.p.A.
Via Principe Acazia 43 G/C
I-95126 **Catania**
Tel: (095) 370505

LUXEMBURG

Hewlett-Packard Benelux
S A N V
Avenue de Col-Vert. 1.
(Groenkraaglaan)
B-1170 **Brussels**
Tel: (02) 672 22 40
Cable: PALOBEN Brussels
Telex: 23 494

NETHERLANDS

Hewlett-Packard Benelux N.V.
Van Heuven Goedhartlaan 121
P.O. Box 667
NL-1134 **Amstelveen**
Tel: (020) 47 20 21
Cable: PALOBEN Amsterdam
Telex: 13 216 hepa nl

NORWAY

Hewlett-Packard Norge A/S
Nesveien 13
Box 149
N-1344 **Haslum**
Tel: 25 38 360
Telex: 16621 hpnas n

POLAND

Analytical/Medical Only
Hewlett-Packard
Warsaw Technical Office
UL Spitalne 1
00-120 **Warsaw**
Tel: 268031 ext. 30
Telex: 612453

PORTUGAL

Telecda-Empresa Técnica de
Equipamentos Eletricos S.a.r.l.
Rua Rodrigo da Fonseca 103
P.O. Box 2531
P-Lisbon 1
Tel: (19) 68 60 72
Cable: TELETRA Lisbon
Telex: 12598

Mundinter
Intercambio Mundial de Comercio
Sarl Avenida Antonio Augusto
de Aguiar 138
P.O. Box 2761
P - Lisbon
Tel: (19) 3 21 31/7
Cable: INTERCAMBIO Lisbon

SPAIN

Hewlett-Packard Española, S.A.
Jerez No. 43
E-Madrid 16
Tel: (1) 458 26 00 (10 lines)
Telex: 23515 hpe

Hewlett-Packard Española, S.A.
Mianesado 21-23
E-Barcelona 17
Tel: (3) 203 6000 (5 lines)
Telex: 52603 hpe e

Hewlett-Packard Española, S.A.
Av Ramon y Cajal, 1
Edificio Sevilla I, planta 9ª
E-Seville
Tel: 64 44 54/58
Cable: HEWPAKSA

GB-Altrincham, Cheshire
Tel: (061) 928-9021
Telex: 668068

Hewlett-Packard Española S.A.
Edificio Alba II 7 B
E-Bilbao
Tel: 23 83 06/23 82 06
Calculators Only
Hewlett-Packard Española S.A.
Alvaro Bazan, 12
(Edificio Luz)
E - Valencia - 10
Tel: 60 42 00

SWEDEN

Hewlett-Packard Sverige AB
Engelstevägen 1-3
Fack
S-161 20 **Bromma** 20
Tel: (08) 730 05 50
Cable: MEASUREMENTS
Stockholm
Telex: 10721

Hewlett-Packard Sverige AB
Hagaktersgatan 9C
S-431 41 **Mölnådal**
Tel: (031) 27 68 00/01
Telex: 23 333 hpsa ch

SWITZERLAND

Hewlett-Packard (Schweiz) AG
Zürcherstrasse 20
P.O. Box 64
CH-8692 **Schlieren Zurich**
Tel: (01) 98 18 21
Cable: HPAG CH
Telex: 53993 hpag

Hewlett-Packard (Schweiz) AG
9, chemin Louis-Pictet
CH-1214 **Vernier-Geneva**
Tel: (022) 41 49 50
Cable: HEWPAKSA Geneva
Telex: 27 333 hpsa ch

TURKEY

Engineering Bureau
Saglik Sok No. 15-1
Ayasapa-Beyoglu
P.O. Box 437
Istanbul
Tel: (1) 458 26 00 (10 lines)
Cable: TELEAMTAM Istanbul

UNITED KINGDOM

Hewlett-Packard Ltd
King Street Lane
Winners, Wokingham
GB-Berkshire RG11 5AR
Tel: Wokingham 784774
Telex: 847778-848179
Cable: HEWPAKSA
The Graftons
Stamford New Road
GB-Altrincham, Cheshire
Tel: (061) 928-9021
Telex: 668068

Hewlett-Packard Ltd
c/o Makro
South Service Wholesale Centre
Amber Way
Halesowen Industrial Estate
GB-Halesowen, Worcs
Tel: Birmingham 7860

Hewlett-Packard Ltd
4th Floor
Wedge House
799, London Road
GB-Thornthorpe Heath CR4 6XL
Surrey
Tel: (01) 684 0105
Telex: 946825

Hewlett-Packard Ltd
c/o Makro
South Service Wholesale Centre
Wear Industrial Estate
Washington
GB-New Town, County Durham
Tel: Washington 464001 ext. 57 58

Hewlett-Packard Ltd s registered
address for V.A.T. purposes
only
70, Finsbury Pavement
London, EC2A1SX
Registered No. 690597

USSR

Hewlett-Packard USSR
c/o Commercial Office
Kaushung
A-1091 **Vienna**, Austria
Tel: 221-79-71
Telex: 7825 hewpak SU

YUGOSLAVIA

Iskra-Standard/Hewlett-Packard
Office
Miklosceva 38/VII
61000 **Ljubljana**
Tel: 315-879-321-674
Telex: 31265

SOCIALIST COUNTRIES

PLEASE CONTACT:
Hewlett-Packard S.A.
7, rue de Bous-du-Lan
P.O. Box 349
CH-1217 **Meyrin 1 Geneva**
Switzerland
Tel: (022) 41 54 00
Cable: HEWPAKSA Geneva
Telex: 2 24 86

AFRICA, ASIA, AUSTRALIA

ANGOLA

Telecda
Empresa Técnica de
Equipamentos
Eletricos, S.A.R.L.
R. Barbosa Rodrigues, 42-D1.
Caixa Postal, 6487-**Luanda**
Tel: 35515/6
Cable: TELETRA Luanda

AUSTRALIA

Hewlett-Packard Australia
Pty. Ltd.
31-41 Joseph Street
Blackburn, Victoria 3130
Tel: 89-6351, 89-6306
Telex: 31-024
Cable: HEWPAK Melbourne
Tel: 31-024

Hewlett-Packard Australia
Pty. Ltd.
31 Bridge Street
New South Wales, 2073
Tel: 449-6566
Telex: 21561
Cable: HEWPAK Sydney

Hewlett-Packard Australia
Pty. Ltd.
97 Churchill Road
Prospect 5082
South Australia
Tel: 44 8151
Cable: HEWPAK Adelaide

Hewlett-Packard Australia
Pty. Ltd.
141 Stirling Highway
Claremont, W.A. 6010
Tel: 86-5455
Telex: 93859
Cable: HEWPAK

Hewlett-Packard Australia
Pty. Ltd.
121 Wollongong Street
Fyshwick, A.C.T. 2609
Tel: 95 3733

Hewlett-Packard Australia
Pty. Ltd.
Sinn Floor
Teachers Union Building
495-499 Boundary Street
Spring Hill, 4000 Queensland
Tel: 29-1544
Telex: AA-42133

CEYLON

United Electricals Ltd
P.O. Box 681
60, Park St
Colombo 2
Tel: 26668
Cable: HOTPOINT Colombo

CYPRUS

Kyprionics
19 Gregorios & Xenopoulos Rd
P.O. Box 1152
CY-Nicosia
Tel: 45628 29
Cable: KYPRIONICS PANDEHS

HONG KONG

Schmidt & Co. (Hong Kong) Ltd.
P.O. Box 287
Connaught Centre
39th Floor
Connaught Road, Central
Hong Kong
Tel: 255291
Cable: SCHMIDTCO Hong Kong

INDIA

Blue Star Ltd.
Kasturji Buildings
Jamsheji Tata Rd
Bombay 400 020
Tel: 29 50 21
Telex: 3751
Cable: BLUEFROST

Blue Star Ltd.
Sahas
414/2 Vir Savarkar Marg
Prabhadevi
Bombay 400 025
Tel: 45 88 87
Telex: 4093
Cable: FROSTBLUE

Blue Star Ltd.
Band Box House
Prabhadevi
Bombay 400 025
Tel: 45 73 01
Telex: 3751
Cable: BLUESTAR

Blue Star Ltd.
14/40 Civil Lines
Kanpur 208 001
Tel: 5 88 82
Cable: BLUESTAR

Blue Star Ltd.
7 Hare Street
P.O. Box 506
Calcutta 700 001
Tel: 23-0131
Telex: 655
Cable: BLUESTAR

Blue Star Ltd.
Blue Star House,
34 Ring Road
Lipat Nagar
New Delhi 110 024
Tel: 632 76
Telex: 2465
Cable: BLUESTAR

Blue Star Ltd.
Blue Star House
111/1A Magarath Road
Bangalore 560 025
Tel: 5568
Telex: 430
Cable: BLUESTAR

Blue Star Ltd.
Meekshi Mandir
xx 1678 Mahatma Gandhi Rd
Cochin 682 016 Kerala

Blue Star Ltd.
1-11/1171
Sarunam Devi Road
Secunderabad 500 003
Tel: 7 63 91, 7 73 93
Cable: BLUEFROST

Blue Star Ltd.
23/24 Second Line Beach
Madras 600 001
Tel: 23954
Telex: 379
Cable: BLUESTAR

Blue Star Ltd.
Nathraj Mansions
2nd Floor Distapur
Jamshedpur 831 001
Tel: 38 04
Cable: BLUESTAR

Blue Star Ltd.
Telex: 240
INDONESIA
BERCA Indonesia P.T.
P.O. Box 456
1st Floor J.L. Cikini Raya 61
Jakarta
Tel: 56038, 40369, 49886
Telex: 2895 Jakarta

IRAN
Multi Corp International Ltd.
Avenue Soraya 130
P.O. Box 1212
IR-**Teheran**
Tel: 83 10 35-39
Cable: MULTICORP Tehran
Telex: 2893 mci tn

ISRAEL
Electronics & Engineering
Div. of Motorola Israel Ltd.
7 Amnadam Street
Tel-Aviv
Tel: 36941 (3 lines)
Cable: BASTEL Tel-Aviv
Telex: 33569

JAPAN
Yokogawa-Hewlett-Packard Ltd.
Ohashi Building
1-59-1 Yoyogi
Shibuya-ku, **Tokyo**
Tel: 03-370-2281 92
Telex: 232-2024YHP
Cable: YHPMARKET TOK 23-724

Yokogawa-Hewlett-Packard Ltd
Nese Ibaragi Bldg
2-2-8 Kasuga
Ibaragi-Shi
Osaka
Tel: (0726) 23-1641
Telex: 5332-385 YHP OSAKA

Yokogawa-Hewlett-Packard Ltd
Nakamo Building
No. 24 Kamisasaizuma-cho
Jukamura-ku, **Nagoya City**
Tel: (052) 571-5171

Yokogawa-Hewlett-Packard Ltd
Tangyaga Building
2-24-1 Tsurya-cho
Kanagawa-ku
Yokohama 221
Tel: 045-312-252
Telex: 382-3204 YHP YOK

Yokogawa-Hewlett-Packard Ltd
Mito Mitsui Building
1-4-73 San-no-maru
Mito, 310
Tel: 0292-25-7470

Yokogawa-Hewlett-Packard Ltd
Inoue Building
1348-3, Asahi-cho, 1-chome
Atsugi, 243
Tel: 0462-24-0452

KENYA

Technical Engineering Services
P.O. Box 18311
Nairobi, Kenya
Cable: PROTON

KOREA

American Trading Company
Korea
I.P.O. Box 1103
Dae Kyung Bldg., 8th Floor
107 Seong-ro,
Chongro-ku, **Seoul**
Tel: (4 lines) 73-8924-7
Cable: AMTRACO Seoul

KUWAIT

Al-Khalidya Trading &
Contracting Co.
Al Sor Street
Michaan Bldg. No. 4
Kuwait
Tel: 42 99 10
Cable: VSCOUNT

LEBANON

Constantin E. Macridis
Clemenceau Street 34
P.O. Box 7213
Beirut
Tel: 36 63 97/8
Cable: ELECTRONUCLEAR Beirut

MALAYSIA

MECOMB Malaysia Ltd
2 Lorong 13/6A
Section 13
Petaling Jaya, **Selangor**
Cable: MECOMB Kuala Lumpur

MOZAMBIQUE

A.N. Goncalves, Lda
162, 1. Apt. 14, Av. D. Luis
Caxa Postal 107
Loureno Marques
Tel: 27091, 27114
Telex: 6-203 Negon Mo
Cable: NEGON

NEW ZEALAND

Hewlett-Packard (N.Z.) Ltd
4-12 Crickshank Street
Kilbirnie, Wellington 3
Mailing Address
Hewlett-Packard (N.Z.) Ltd
P.O. Box 9443
Courtenay Place
Wellington
Tel: 877-199
Telex: NZ 3998

Hewlett-Packard (N.Z.) Ltd
Pakuranga Professional Centre
267 Pakuranga Highway
Box 51092
Pakuranga
Tel: 569-651
Cable: HEWPAK, Auckland

Analytical/Medical Only
Dental & Medical Supply Co. Ltd.
Scientific Division
79 Carlton Gore Road
Newmarket
P.O. Box 1234
Auckland
Tel: 75-289
Cable: DENTAL Auckland

NIGERIA

The Electronics
Instrumentations Ltd
N6B-770 Oyo Road
Ouseun House
P.M.B. 5402
Ibadan
Tel: 61577
Cable: THETEL Ibadan

The Electronics Instrumenta-
tions Ltd. (TEL.)
16th Floor Cocoa House
P.M.B. 5402
Ibadan
Tel: 22325
Cable: THETEL Ibadan

PAKISTAN

Mushko & Company, Ltd.
Osman Chambers
Abdullah Haroon Road
Karachi 3
Tel: 511027, 512927
Cable: COOPERATOR Karachi

Mushko & Company, Ltd.
136, Satellite Town
Rawalpindi
Tel: 41924
Cable: FEMUS Rawalpindi

PHILIPPINES

Electromex Inc
6th Floor, Amalgamated
Development Corp. Bldg
Ayala Avenue, Makati, Rizal
C.P.O. Box 1028
Makati, Rizal

